



IBO-Netherlands Activity Report 2012



Table of contents

Introduction	-3-
Dutch subscriptions / volunteers IBO-projects 2012	-4-
Questionnaire	-5-
Projects organized by Austria	-6-
Projects organized by IBO-Belgium and Her & Der	-7-
Projects organized by Bulgaria	-9-
Projects organized by Germany	-10-
Projects organized by Italy	-12-
Projects organized by Poland	-14-
Projects organized by The Netherlands	-15-

Introduction

The report you are about to read, contains statistics and explanations about the International IBO-projects in which the Dutch volunteers took part, in 2012.

The report contains a chapter per organizing IBO-country

We have chosen for this way of presenting the report, so that you do not need to search for your projects. The questions that were asked had to be answered with a mark (for questionnaire, see page 5). The most positive mark is a 5 - 'I totally agree/very good', the worse mark is a 1 - 'I totally disagree/not good'. Apart from that, some marks could be explained with comments. The volunteers were also asked to give a general mark for their IBO- project experience, on a scale from 1 to 10. The average of this was a **7,6**. A mark to be proud of!

Report is based on impressions of volunteers

We consider the report as a good way to get an impression of the volunteers' view and opinion of the projects organized by our self and our international partners. But it expresses the volunteers' side of the story and therefore it is not the ultimate truth. The opinion of the project-responsible and views of the reader are very welcome, as the main goal of the evaluation is to learn from it. Therefore we would be very happy with your view and comments about the Dutch groups, their behavior and performance.

Not all volunteers filled out their evaluation forms. This means that not all projects are mentioned in this report.

Evaluation and impressions of the IBO-organisation in general

At the Consultative Council in Hungary the representatives of IBO-Netherlands will be available to talk and discuss about any other points that come to the table, in order to learn from each other.

Thank you for your feedback and might you have any questions, we are happy to answer them.

IBO – Netherlands,
Nijmegen, October 2012

Karine Godthelp, Pascale Emons, Sicco Steenhuisen, Leonie van de Ven, Tobia Potters, Lydia Verstraate and Riekje Weijman

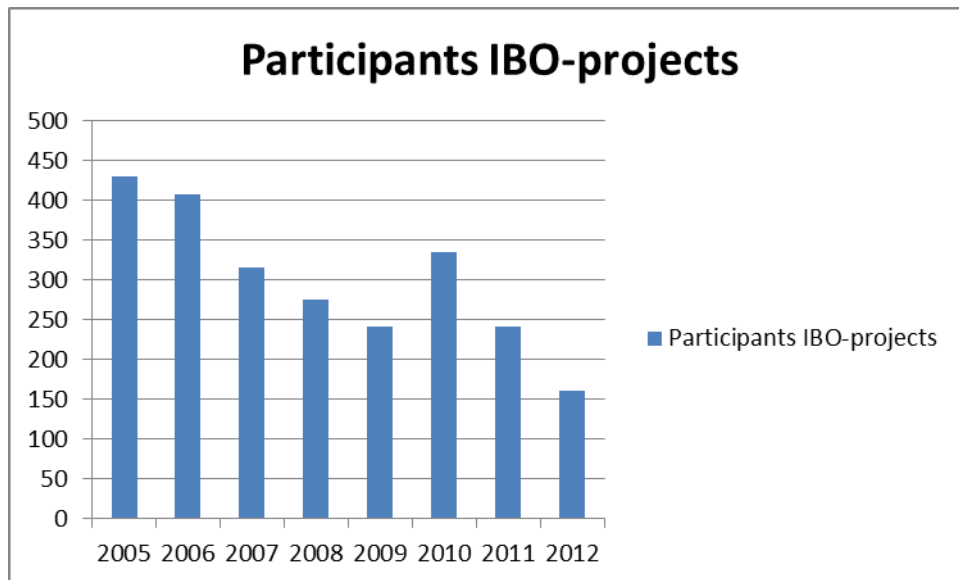
Dutch subscriptions / volunteers IBO-projects 2012

Participation of volunteers 2005 – 2012

This year we had a drop of volunteers as compared to 2011:

Counting on October 10, 2012, in total 161 Dutch volunteers took or still will take part in an IBO-project in 2012.

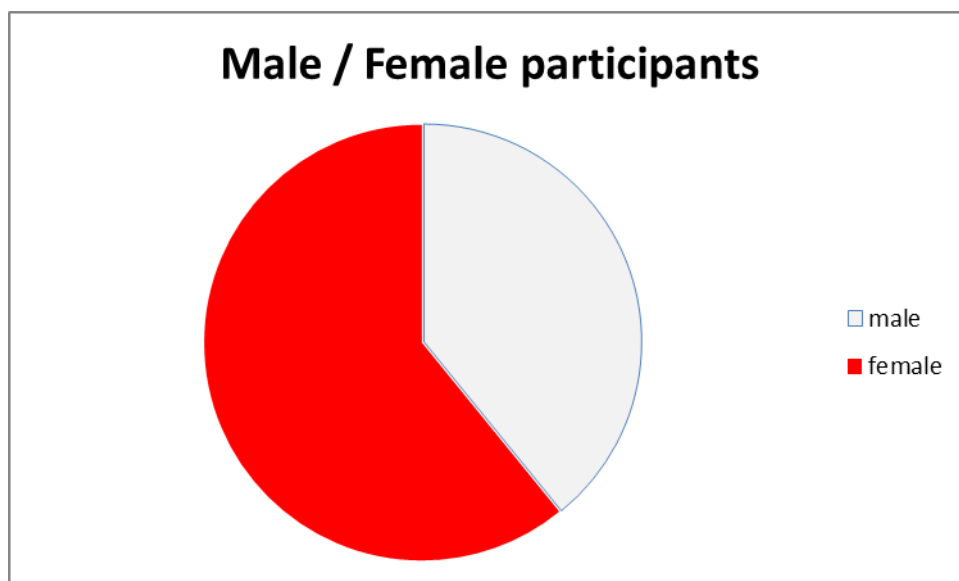
The Dutch volunteers took part in 48 projects, organized by different European IBO-organizations.



In total we had 161 volunteers, of which some volunteers still have to go at the time of writing this report. An explanation of the decrease can be found in the fact that in 2012, we increased the prices of the project fee. Furthermore, another possible explanation is that, because of a lack of staff, we could not pay as much attention to public relations and promotion of our projects as in 2010 (in 2011 we had the same problem). Of course we assume that the European financial crisis will have had an effect as well.

Male / Female volunteers

When we look at the Dutch volunteers, we find a division between male and female:



In total, there were 63 male volunteers, and 98 female volunteers.

Questionnaire

In order to evaluate the projects, all volunteers received an evaluation form with questions about the project, accommodation, meals, group, journey and project information. These questions could be answered with marks from 1- 5.

In your evaluation, the bold numbers are the mean of the (more than one) volunteers evaluation report.

Marks:

5= very positive/ totally agree

4= positive / agree

3= blank / no opinion

2= negative / disagree

1= very negative/ totally disagree

Questions:

1. I support the goal of the project.
2. The work of the volunteers is useful.
3. IBO-support on this project is necessary in the future
4. There was enough contact with the target group (children, elderly, handicapped people etc).
5. There was enough work to do.
6. There were enough materials and tools to work with.
7. There was enough technical guidance
8. The work was done safely.
9. The work was practicable.
10. We were welcomed hospitable.
11. The accommodation was good.
12. We were informed well about the local situation (culture, safety, etc).
13. The meals were good.
14. There was enough contact with the local population.
15. The atmosphere in the group was good
16. I was satisfied with the amount of volunteers in the group
17. The information that I received from IBO was clear.
18. My expectation of the project fit reality.
19. There were unexpected expenses
20. Overall mark about participation on an IBO-project (**1 – 10**).

Projects organized by IBO-Austria

	1. Goal	2. Project is useful	Project is necessary	Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	20. Overall mark (1-10)	
Austria																				
Graz	4	4	4	4	3	4	3	4	4	4	3	4	4	4	4	4	3	4	8	
Graz	3	3	3	4	4	4	4	4	4	5	4	4	5	4	3	4	1	2	5	
Mean	3,5	3,5	3,5	4	3,5	4	3,5	4	4	4,5	3,5	4	4,5	4	3,5	4	2	3	6,5	

Graz

The volunteers considered Graz a nice project.

One point of attention was the project description, it would be nice if there could be a bit more information about the project.

Projects organized by IBO-Belgium and Her & Der Belgium

Country/project	1. Goal	2. Project is useful	Project is necessary	Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	20. Overall mark (1-10)
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France

La taniere des lutins	4	4	4	4	5	5	5	4	5	5	5	5	5	4	5	5	4	4	10
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Portugal

Vila de Marmeleira	5	5	3	5	3	4	5	5	5	5	5	4	5	5	5	5	5	5	10
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Thailand

Buriram	4	4	4	5	2	3	3	3	4	4	2	2	4	5	3	4	3	3	7
Buriram	3	4	4	4	4	1	1	3	4	2	3	3	4	5	4	4	2	3	7
Mean	3,5	4	4	4,5	3	2	2	3	4	3	2,5	2,5	4	5	3,5	4	2,5	3	7

Morocco

Oulad Aissa	4	4	4	5	4	3	4	4	4	5	5	5	5	5	5	5	5	5	9
Oulad Aissa	4	4	5	5	4	3	4	5	4	5	5	5	5	5	5	5	4	4	8
Mean	4	4	4,5	5	4	3	4	4,5	4	5	5	5	5	5	5	5	4,5	4,5	8,5

La taniere des lutins

The volunteer had a great time. Good project.

Vila de marmeleira

No special remarks for this project, very positive evaluation.

Buriram

It was a good project, but the volunteer would like a better project description: more information. The coordinator in Thailand did not know anything about the work to be done (as it was told to the volunteers) and it was difficult to get bottles of water. So that could get some improvement. Also it would be great if she would have been able to stay a little longer in Thailand.

But altogether the volunteer had a good time at the project and she mentions that next year the project should continue.

For the group that went together with the scouts; the volunteers mentions that 24 volunteers at the same time was too much for this project.

Oulad Aissa

The volunteers mention that they had a great time.



Oulad Aissa



Projects organized by IBO-Bulgaria (FAR)

Bulgaria	1. Goal	2. Project is useful	Project is necessary	Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	20. Overall mark (1-10)
Sredets	4	4	2	3	1	2	2	3	4	5	5	3	4	4	5	5	3	4	7
Sredets	4	3	2	5	2	2	2	4	4	5	5	2	5	4	5	4	3	2	7
Mean	4	3,5	2	4	1,5	2	2	3,5	4	5	5	2,5	4,5	4	5	4,5	3	3	7

Sredets

The volunteers write in their evaluation reports that they had a good time in Sredets. The food was good and the local population was nice to them. The atmosphere in the group was good, although some local volunteers were very young (13 years old) compared to the IBO-volunteers (18+). A point of attention: the volunteers wrote that the work in the second week was not so good organized, they think that they could have done more. Big compliment: Elka was great in helping with travelling to the project.

Projects organized by IBO-Germany

Country	1. Goal	2. Project is useful	Project is necessary	Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	20. Overall mark (1-10)
Albania																			
Dushk	5	5	5	5	5	4	5	5	4	5	5	5	5	5	5	5	3	5	9
Dushk	2	3	1	1	2	2	1	4	4	4	4	4	4	2	3	4	4	2	2
mean	3,5	4	3	3	3,5	3	3	4,5	4	4,5	4,5	4,5	4,5	3,5	4	4,5	3,5	3,5	5,5
Germany																			
Olgashof	3	4	2	4	5	5	4	3	4	4	1	4	2	1	3	2	4	2	4
Belarus																			
Ivenez	3	1	1	3	1	5	1	5	5	5	5	5	5	5	3	2	1	1	5
Ivenez	1	1	1	3	1	4	1	3	4	5	5	3	5	5	3	1	1	1	7
mean	2	1	1	3	1	4,5	1	4	4,5	5	5	4	5	5	3	1,5	1	1	6

Dushk

One volunteer is very positive about the project. The other volunteer questions the necessity of the project: is the project really aiming at poor children? And why were the local parents of the children not helping? So he questioned the background idea of the project. Maybe this can be written more clear in the project description.

Ivnez

The experience of living in a monastery was nice. It was a bit pity that the project did not know with how many volunteers the IBO-volunteers were coming. Apart from that, there was not enough work to do, for at least one week the volunteers did nothing and the project description did not meet the reality. The volunteers advise that next year it is only useful if there is enough work to do. They question whether they are really needed.

Olgashof

No further remarks mentioned by the volunteer.



Projects organized by IBO-Italy

Country/project	1. Goal	2. Project is useful	Project is necessary	Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	20. Overall mark (1-10)
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Italy

Ferrara	5	5	5	3	5	5	5	4	4	5	5	4	4	5	5	5	5	5	8
Ferrara	4	4	4	3	3	5	5	5	5	5	5	5	5	4	4	4	4	5	9
Mean	4,5	4,5	4,5	3	4	5	5	4,5	4,5	5	5	4,5	4,5	4,5	4,5	4,5	4,5	5	8,5

Nomadelfia	4	2	2	2	4	4	3	3	4	5	5	4	5	2	4	4	2	2	7
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Cortemilia	5	5	3	4	3	4	4	4	4	5	5	4	3	4	5	5	4	4	8
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Macchiagodena	3	3	3	1	4	5	5	5	5	5	5	3	5	3	5	5	5	5	6
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Vicchio	4	4	3	2	4	5	5	4	4	5	4	5	5	4	5	5	4	4	8
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Ferrara

The volunteers that went to the project in Ferrara were very positive about this project. The food was good, they were very happy about the way they felt welcome. The volunteers suggest that it would be nice if the project could develop more to a project in which the persons that come there for food, also could learn about how they can organise their future.

Nomadelfia

The volunteer had a good time, but mentions that an update of the project description and the work to be done will be necessary.

Cortemilia

Interesting, nice project.

Macchiagodena

The volunteer remarks that he questions whether the project is still necessary after 17 years. Is help really needed?
The food was very good, he liked that.

Vicchio

No special remarks.

Projects organized by IBO-Poland

Country/project	1. Goal	2. Project is useful	Project is necessary	Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	20. Overall mark (1-10)
Poland																			
Piszkorzyna	5	5	3	5	5	4	5	5	5	4	5	4	4	5	5	5	1	4	8
Mikoszow	5	4	5	3	4	3	3	4	4	4	5	4	5	3	5	5	5	5	7

Piszkorzyna

There was a problem with the organisation of the pick up of the volunteers.. A bigger problem occurred when the Poland-coordinator was not in any way reachable by phone. This needs to be better organized.

It is crucial for volunteers that the project or the IBO-Poland is available for help in case of problems. This volunteer had a good time at the project, but still she had big complaints which will lead to damage for IBO in general.

Mikoszow

The group coordinator of this school filled out the evaluation report for everyone. She was happy with the project again.

Projects organized by IBO-Netherlands

Country/project	1. Goal	2. Project is useful	Project is necessary	Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	20. Overall mark (1-10)
Croatia																			
Zagreb	5	5	5	5	5	5	5	4	4	5	5	5	5	5	5	5	4	4	9
Zagreb	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	5	10
Zagreb	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	9
Mean	5,0	5,0	5,0	5,0	5,0	5,0	5,0	4,7	4,7	5,0	5,0	5,0	5,0	5,0	5,0	5,0	4,3	4,7	9,3
Brezovica	5	5	5	5	4	4	5	5	5	4	5	5	5	4	5	5	5	4	9
Brezovica	5	4	4	5	3	2	4	4	5	5	5	3	4	4	5	5	2	5	9
Brezovica	4	3	3	5	4	2	4	3	3	2	4	2	4	1	3	2	2	3	10
Brezovica	5	3	4	3	3	5	3	3	3	1	4	3	5	2	5	3	2	2	6
Brezovica	4	4	5	5	2	2	3	2	5	1	4	1	4	5	4	3	5	3	6
Brezovica	2	4	3	4	3	1	1	3	2	1	5	1	5	1	5	5	3	4	6
Brezovica	5	1	1	1	2	1	1	4	1	2	2	2	4	2	4	4	5	2	5
Brezovica	5	4	5	5	5	3	3	4	3	1	5	1	5	1	4	4	2	4	10
Mean	4,4	3,5	3,8	4,1	3,3	2,5	3,0	3,5	3,4	2,1	4,3	2,3	4,5	2,5	4,4	3,9	3,3	3,4	7,6
Oborovo	5	5	5	4	5	4	2	3	4	5	5	2	5	3	5	5	2	3	8
Oborovo	5	4	4	5	4	3	2	2	4	5	5	4	4	4	4	4	4	4	8
Oborovo	5	4	4	5	5	5	2	3	4	5	5	3	5	3	5	5	5	5	10
Mean	5,0	4,3	4,3	4,7	4,7	4,0	2,0	2,7	4,0	5,0	5,0	3,0	4,7	3,3	4,7	4,7	3,7	4,0	8,7

Country/project	1. Goal	2. Project is useful	Project is necessary	Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	20. Overall mark (1-10)
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Cameroon

Ikiliwindi	5	5	4	5	4	3	2	4	4	5	5	2	4	5	4	4	4	4	8
Ikiliwindi	4	4	4	4	3	2	3	4	4	5	4	1	4	4	4	5	4	2	7
Mean	4,5	4,5	4	4,5	3,5	2,5	2,5	4	4	5	4,5	1,5	4	4,5	4	4,5	4	3	7,5

Morocco

Tinghir	5	5	3	3	3	2	4	3	5	4	3	3	4	2	4	4	4	4	8
Tinghir	5	4	3	4	4	3	4	4	4	4	4	4	5	4	4	4	4	4	7
Tinghir	4	4	4	5	4	3	4	4	5	5	4	5	5	5	5	5	5	5	8
Tinghir	5	5	5	4	4	4	4	4	4	5	5	3	5	5	5	5	4	4	8
Tinghir	4	5	5	5	5	4	5	5	5	5	5	5	5	5	5	5	5	5	9
Mean	4,6	4,6	4	4,2	4	3,2	4,2	4	4,6	4,6	4,2	4	4,8	4,2	4,6	4,6	4,4	4,4	8

Moldova

Straseni	5	4	5	5	5	3	4	4	5	5	5	4	5	5	5	2	5	5	8
Straseni	5	4	4	5	5	5	4	4	4	5	5	5	5	5	4	4	2	3	9
Straseni	5	5	5	5	5	4	4	4	4	5	5	5	5	5	4	5	5	4	9
Mean	5,0	4,3	4,7	5,0	5,0	4,0	4,0	4,0	4,3	5,0	5,0	4,7	5,0	5,0	4,3	3,7	4,0	4,0	8,7

Country/project	1. Goal	2. Project is useful	Project is necessary	Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	20. Overall mark (1-10)
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Nepal

Kathmandu Valley	4	5	5	5	4	3	2	4	5	5	3	2	5	4	5	4	2	2	7
Kathmandu Valley	5	5	5	4	4	3	3	3	3	5	4	4	3	4	5	5	4	5	8
Kathmandu Valley	4	4	3	2	4	2	1	2	4	4	4	2	4	2	4	4	2	2	7
Kathmandu Valley	5	5	5	3	2	2	4	4	4	5	5	4	4	5	5	5	2	4	10
Kathmandu Valley	5	5	1	5	5	2	2	3	3	5	2	4	5	5	4	3	1	1	4
Kathmandu Valley	5	5	5	5	5	2	1	4	5	5	5	5	5	5	5	5	5	5	9
Kathmandu Valley	5	5	3	5	5	2	3	4	4	5	5	5	5	3	5	5	2	4	8
Kathmandu Valley	5	5	4	5	5	4	5	4	5	5	5	4	5	5	5	5	3	4	8
Kathmandu Valley	5	4	3	5	3	3	2	3	3	5	4	4	4	5	4	4	4	4	9
Kathmandu Valley	4	3	2	3	3	3	2	3	4	3	4	3	4	4	5	5	3	3	7
Kathmandu Valley	5	4	3	5	2	2	2	3	4	5	5	5	5	5	4	3	3	3	7
Kathmandu Valley	5	3	3	5	2	2	2	4	4	5	5	5	5	5	4	2	3	4	8
Kathmandu Valley	5	3	3	3	2	3	3	4	4	5	5	4	5	4	4	2	2	3	7
Kathmandu Valley	5	2	3	4	2	2	1	4	3	5	5	5	5	5	4	1	2	2	7
Mean	4,8	4,1	3,4	4,2	3,4	2,5	2,4	3,5	3,9	4,8	4,4	4,0	4,6	4,4	4,5	3,8	2,7	3,3	7,6

Poland

Stara Kamienica	4	4	4	4	4	5	5	5	5	5	5	5	5	5	5	5	5	5	9
Stara Kamienica	3	3	3	4	4	3	4	5	5	3	4	4	4	3	3	3	4	3	7
Stara Kamienica	5	4	4	3	5	5	3	4	4	5	5	5	5	3	4	4	5	4	8
Stara Kamienica	1	1	1	1	3	3	3	4	4	3	2	1	1	1	5	4	1	1	1

Mean	3,3	3,0	3,0	3,0	4,0	4,0	3,8	4,5	4,5	4,0	4,0	3,8	3,8	3,0	4,3	4,0	3,8	3,3	6,3
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Brezovica

Most of the volunteers had a great time, but they regret that it is sometimes difficult to talk with the local staff. This is mainly due to language problems and cultural/personal differences. Also the volunteers mention that it is better to get a tour or introduction when arriving at the home, so that they staff and volunteers get to know each other.

Oborovo

The volunteers mention an interesting experience and a very nice group. Also in Oborovo is the tour and introduction a point of attention, this will make the volunteers feel more welcome.

Zagreb

The volunteers had a great time and mention that they felt very welcome and useful. They feel that it is needed to continue this project in 2013.

Kathmandu Valley

Originally the project for 2012 in Nepal was supposed to be in Bandipur. Unfortunately this project had to be cancelled, and all IBO-volunteers switched to the project of Tsering Gyalpo in the Kathmandu Valley. Here, the volunteers did very useful work and most of the volunteers that went to this project were very impressed by the bad situation of the Tibetan population and the children that live in de orphanage. Although the first group had to be very flexible about the change of their project, altogether it was evaluated as a very good and useful project.

Tinghir

Nice project, good group atmosphere in a beautiful landscape. The work of the volunteers motivated the local population to help, which was very nice.

Stara Kamienica

The evaluations of this project differ from 'medium positive' to negative. This is mainly due to the cleaning of the accommodation and the way in which working with the volunteers is organised by the project coordinator.

IBO-Netherlands has evaluated this with the coordinator, who will learn from the experience, and will give Peter a second chance of doing better next year.

Straseni

Positive evaluation reports. Though the unexpected costs about the payment of cleaning and food was a bit strange. IBO-Netherlands will make sure that next year the volunteers don't need to pay anything to the project directly.