

IBO-NEDERLAND ACTIVITY REPORT 2022

PROJECTS, STATISTICS & FEEDBACK

NOVEMBER 2022



FOREWORD

Welcome to IBO-Nederland's overview of 2022! In this Activity Report we look back on the year, supported by statistics and project evaluations. While IBO was still recovering from the impact of Covid, the war in the Ukraine caused cancellations on our projects in this area. We are unsure of how this will continue to influence our activities. There were however also positive points of attention this year. In 2022 we celebrated our 65th anniversary. For this we organized a anniversary day in September at the Winckelsteegh in Nijmegen, where we volunteered together with a large group of volunteers to assist this center for people with a disability. We gardened, read stories, went for walks with clients, built garden for people in wheelchairs, and much more. We had a lovely day!

Furthermore, we introduced something new: IBO supporters. With IBO supporters we want to encourage our volunteers to become an even more active member of our organization. We have long been connecting volunteers to projects, where they contribute locally and experience what they can achieve together. Back in the Netherlands however, we see much less of each other and volunteers who have not gone to the same project usually do not know each other. We are going to do something about this!

We are inviting everyone who likes to be involved with IBO to become a supporter. Whether you are thinking about joining your first project today, you have already been to 10 projects, or you simply care about IBO: you are welcome. For a small contribution supporter receive all kinds of benefits, such as more input, no registration fee and more contact with other supporters. As supporter you are invited to IBO activities. With this we create more connections. A win-win, because the more people are involved with IBO, the more secure our future is. We are working towards an inspiring, enthusiastic and active community of IBO supporters.

For now: let's celebrate what we have achieved so far and look forward to the next 65 years!

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OVERVIEW PROJECTS & PARTICIPATION 2022

PROJECTS IBO-NEDERLAND

In 2022, we had both (inter)national projects and fixed groups planned. Due to several reasons, the main one being the war in the Ukraine, which is a neighboring country for some of our projects, not all projects took place. The table below shows our projects of this year. 10 out of 22 projects did take place, while 12 were cancelled.

Project	Type of project	Date	Taken place	Reason cancellation
Croatia	group Giving Back	March 2022	No	Group cancelled
Romania – Timulazu	group Scalda	April 18 2022 – April 24 2022	No	War Ukraine
Slovakia – Barlicka	group Vista 1	May 7 2022 – May 11 2022	Yes	
Romania – Timulazu	group Partners in Zorg	May 18 2022 – May 28 2022	No	War Ukraine
Moldova – Neohumanis	group NKC	May 29 2022 – June 12 2022	No	War Ukraine
Poland – Wyspa	group Rudolf Steiner College	June 2 2022 – June 8 2022	No	War Ukraine
Netherlands – Winckelsteegh	international project	July 10 2022 – July 23 2022	Yes	
Moldova – Neohumanist	international project	July 11 2022 – July 23 2022	No	War Ukraine
Slovakia – Barlicka	international project	July 17 2022 – July 30 2022	Yes	
Croatia – Brezovica	international project	July 18 2022 – July 30 2022	Yes	
Netherlands – SSG Hunehuis	national project	July 21 2022 – July 29 2022	Yes	
Netherlands – Weekje Weg	national project	July 22 2022 – July 29 2022	Yes	
Ghana – Adawso	international project	July 24 2022 – August 13 2022	No	No volunteers
Croatia – Brezovica	international project	August 1 2022 – August 13 2022	No	Project cancelled
Romania – Timulazu	TEEN project (IBO-NL & Bouworde VI.)	August 1 2022 – August 13 2022	No	No volunteers/ War(?)
Netherlands – SSG Allardsoog	national project	August 11 2022 – August 19 2022	Yes	
Croatia – Brezovica	international project	August 15 2022 – August 27 2022	No	No volunteers
Romania – Timulazu	international project	August 15 2022 – August 27 2022	No	No volunteers/ War?
Moldova – Neohumanist	group NKC	Aug 28 2022 – September 18 2022	Yes	

The Netherlands – Winckelsteegh	anniversary project	September 10 2022	Yes	
India – Smile	tailor made	September 13 2022 – October 13 2022	No	Volunteer cancelled
Slovakia – Barlicka	group Vista 2	October 8 2022 – October 23 2022	Yes	

We have different types of projects:

- Group: (Dutch) group goes abroad to volunteer
- International project: individual volunteers from different countries volunteer together
- National project: volunteers from the Netherlands volunteer in Dutch project
- Tailor made: One volunteer is matched to specific project organization
- Anniversary project: celebrating IBO-NLs 65th anniversary while volunteering for a day

INTERNATIONAL PROJECTS

In total IBO-Nederland could offer 64 projects for individual volunteers on her website – organized by IBO-Nederland, Internationaler Bauorden DE, IBO-Italia, Bouworde BE and IBO Austria. Not all of these projects took place, cancellations were again mainly due to the war in the Ukraine.

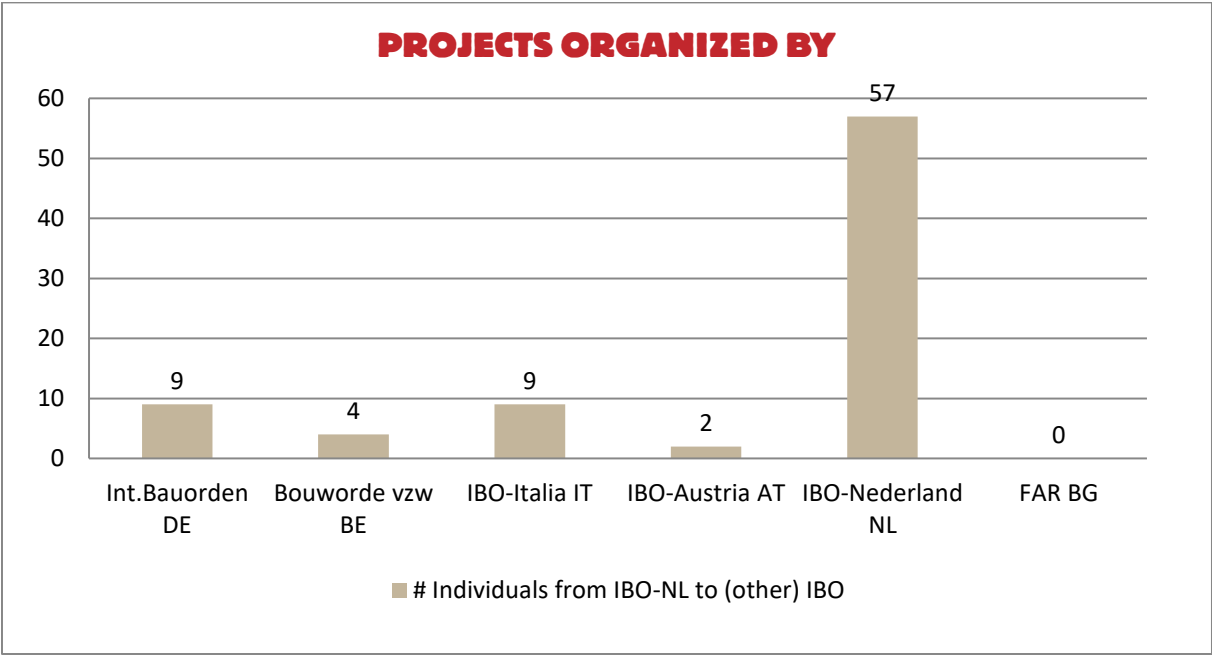
VOLUNTEERS

A total of 81 volunteers enrolled with IBO-NL and participated in one of the international projects, both individual and in groups. In addition, 8 international volunteers joined one of the projects organized by IBO-NL.



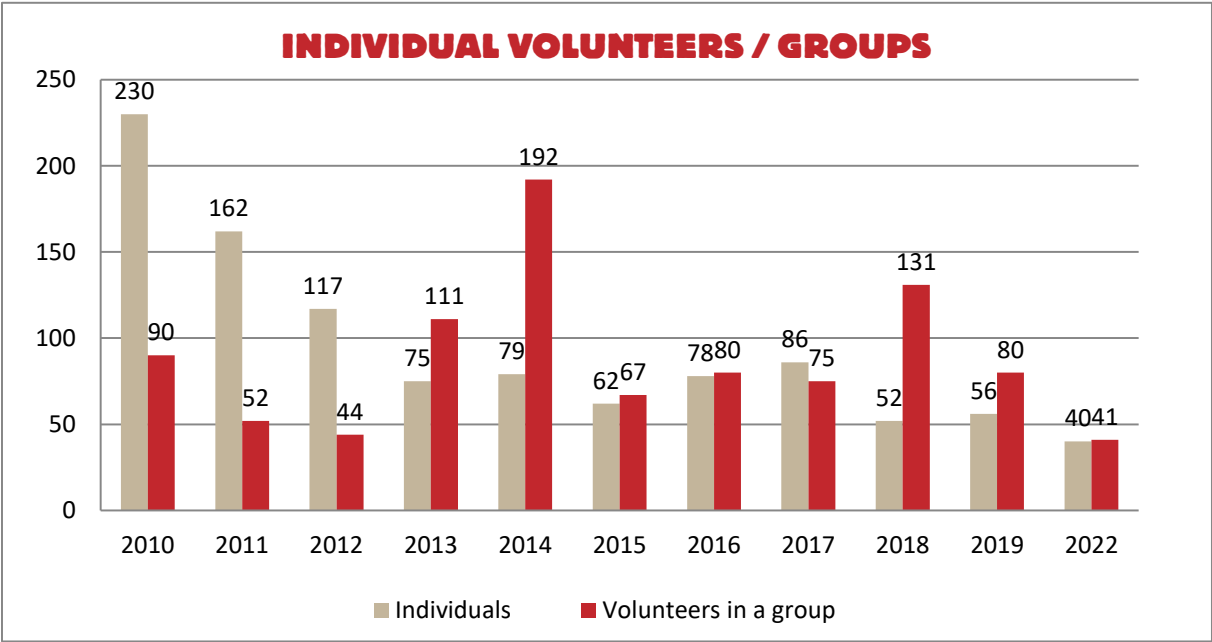
7 of the international volunteers came from Bouworde in Belgium, 1 from IBO-Austria. 5 people joined the project in Presov, Slovakia, while the other 3 joined Brezovica in Croatia.

The 81 volunteers that enrolled with IBO-Nederland went to projects organized by the IBO's in Germany, Belgium, Italy, Austria and the Netherlands.



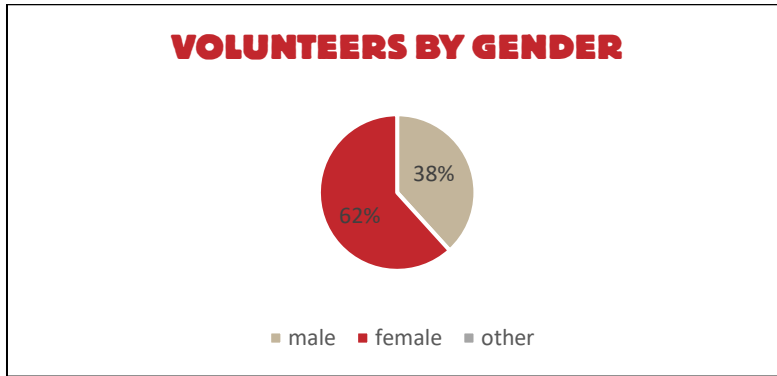
FIXED GROUP OR INDIVIDUALS

In 2022, approximately half of the volunteers joined individually and half joined with a group.

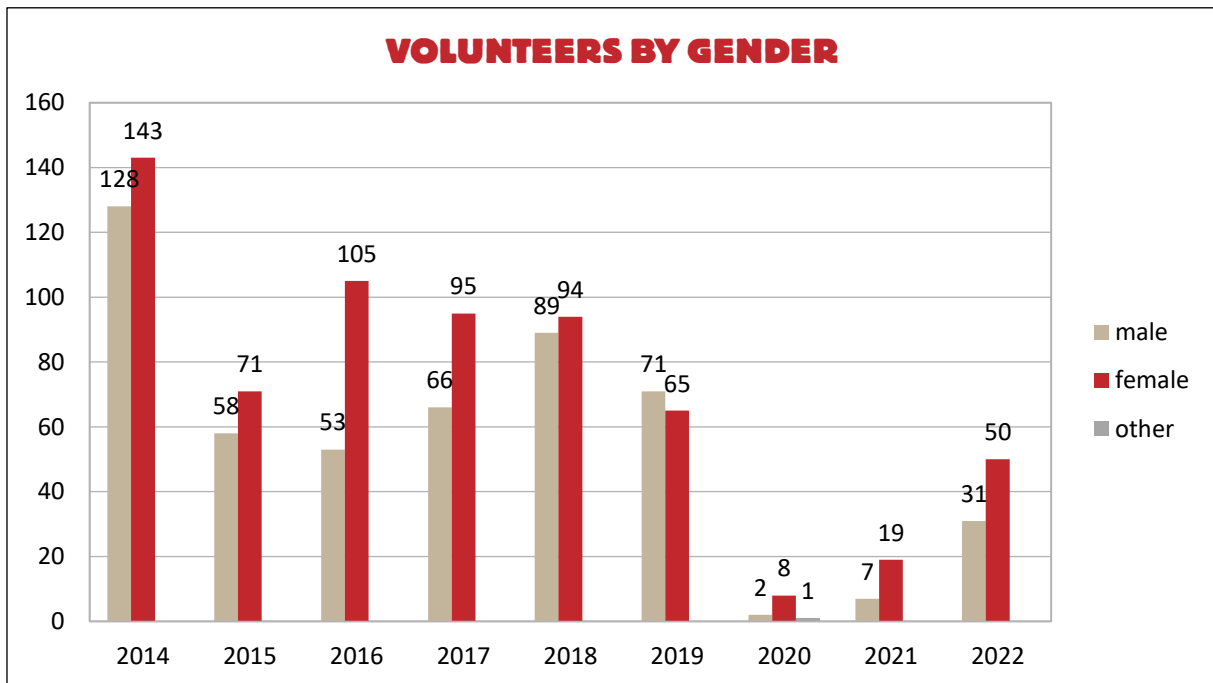


VOLUNTEERS' GENDER

Out of 81 volunteers, 50 identified as female and 31 as male.

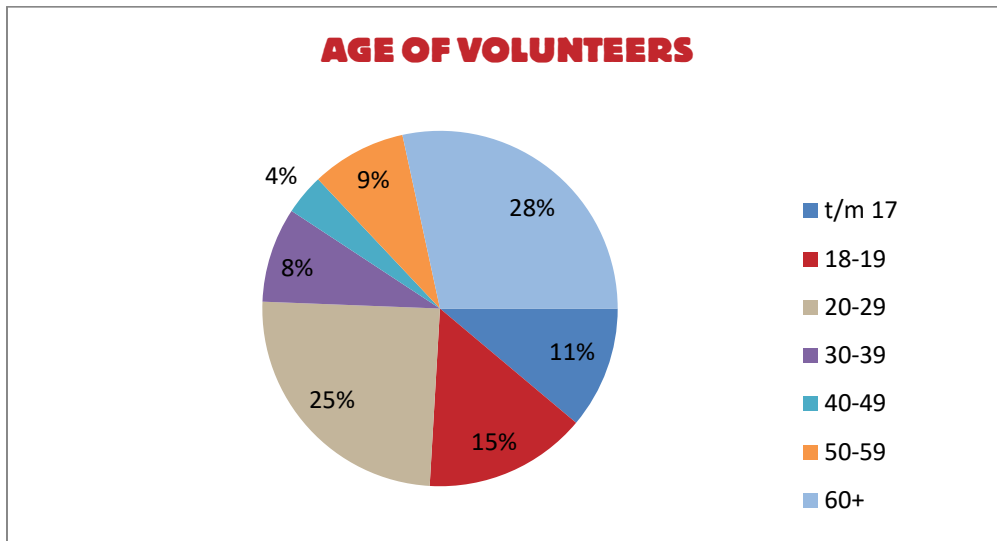


This is similar to previous years, as IBO usually attracts more female than male volunteers.



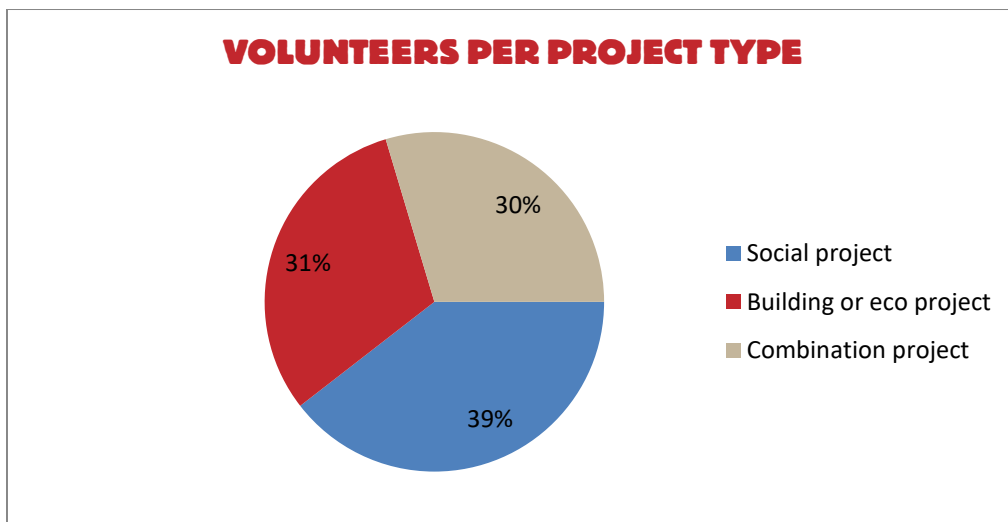
VOLUNTEERS' AGE

In 2022, most of our volunteers were more than 60 years old, which is partly due to a group. We saw a large shift compared to last year, in which we had fewer volunteers but relatively much younger. While last year 77% of the volunteers was under 30 years, this year that was only 51%.



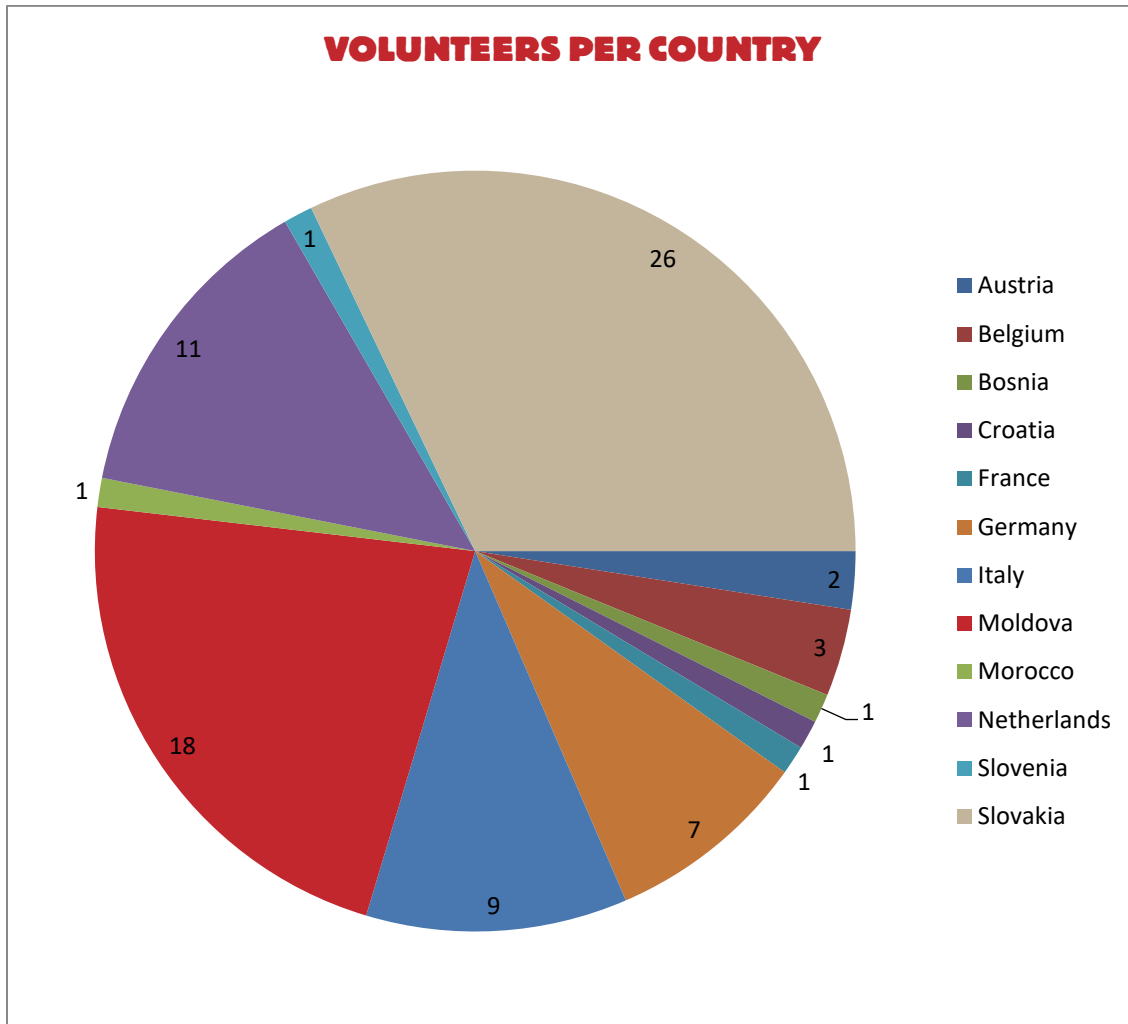
PROJECT TYPES

We also looked at the participation of volunteers per type of project. The projects are divided in the categories 'social', 'building or ecological' (manual) and 'combination'. 32 volunteers chose a social project, 25 went to a building and/or ecological project and 24 to a combination type project.



DESTINATIONS

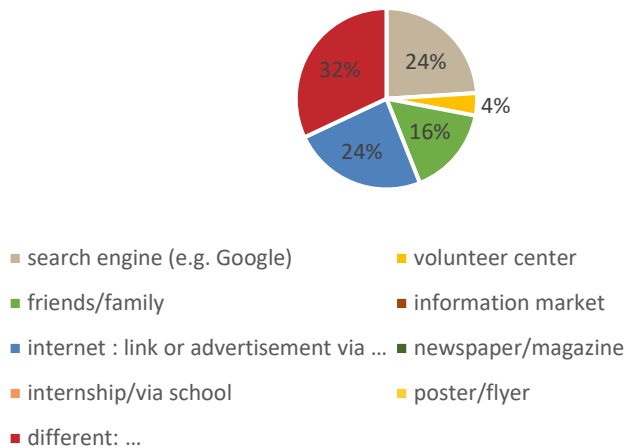
With one exception, all volunteers went to European destinations this year. Since the situation is still not the same as before COVID-19, there are more projects organized in Europe than outside. There is however a lot of diversity in destinations within Europe, with 80 volunteers going to projects in 11 different European countries and 1 volunteers going to Morocco.



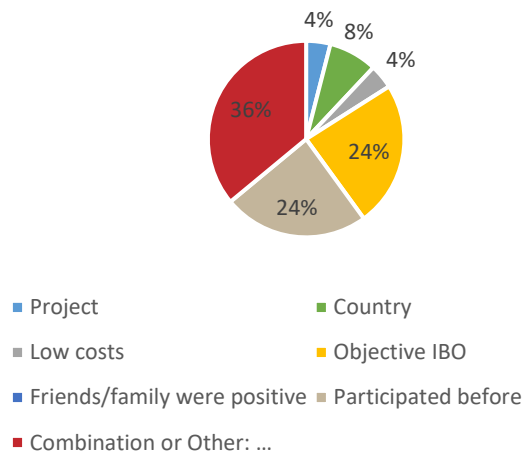
FINDING AND CHOOSING IBO

In the evaluations we ask volunteers how they found IBO-Nederland originally and why they chose to join a project with IBO, instead of another organization, in 2022. 19 volunteers filled their evaluation form and answered these questions, resulting in the insights below. Many volunteers find IBO through friends or family, making word of mouth still an most important way to reach new volunteers. Internet and search engines are also used to find IBO, still leaving potential in these channels. As to why they chose IBO, we cannot derive concrete conclusions based on this years' responses.

HOW VOLUNTEERS FOUND IBO



WHY VOLUNTEERS CHOSE IBO



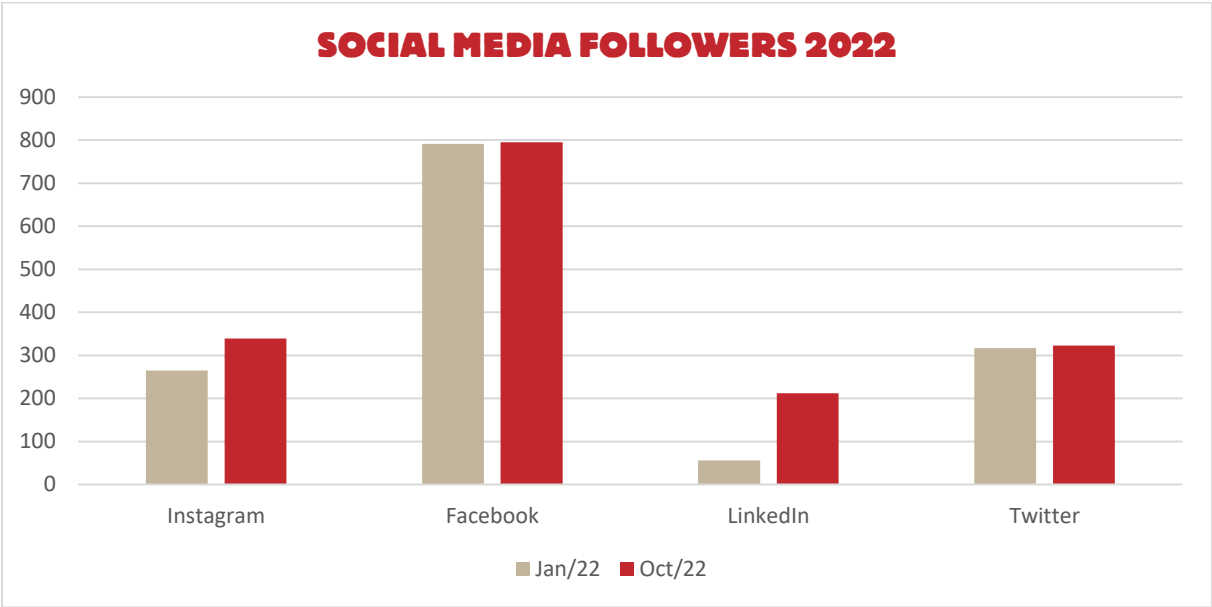
OFFICE

COMMUNICATION NEWSLETTER

In 2022, we started sending the newsletter more regularly, every two month a newsletter goes out. Our newsletter audience is around 1450 people, this has also remained more or less stable with un-subscribes and new subscriptions evening each other out. Around one third of the recipients opens the newsletters and the click rate differs around 5%.

SOCIAL MEDIA

In 2022, we harmonized the looks and content of all social media channels and implemented the house style that was before only used on the website and print. This resulted in putting the same banner and profile pictures on all accounts, updating the description and cutting the pictures in the signature IBO shape. We also reviewed the target groups and related tone of voice and content for the channels, resulting in focusing LinkedIn on (potential) donors, Instagram for younger volunteers and Facebook for older volunteers. In general, we have been updating our social media channels much more frequently, with at least one post per week, which has paid of in higher engagement and more followers. From around July, we added Google My Business as a channel, where we now also post updates and pictures, so that visitors of our Google profile can immediately find more information.

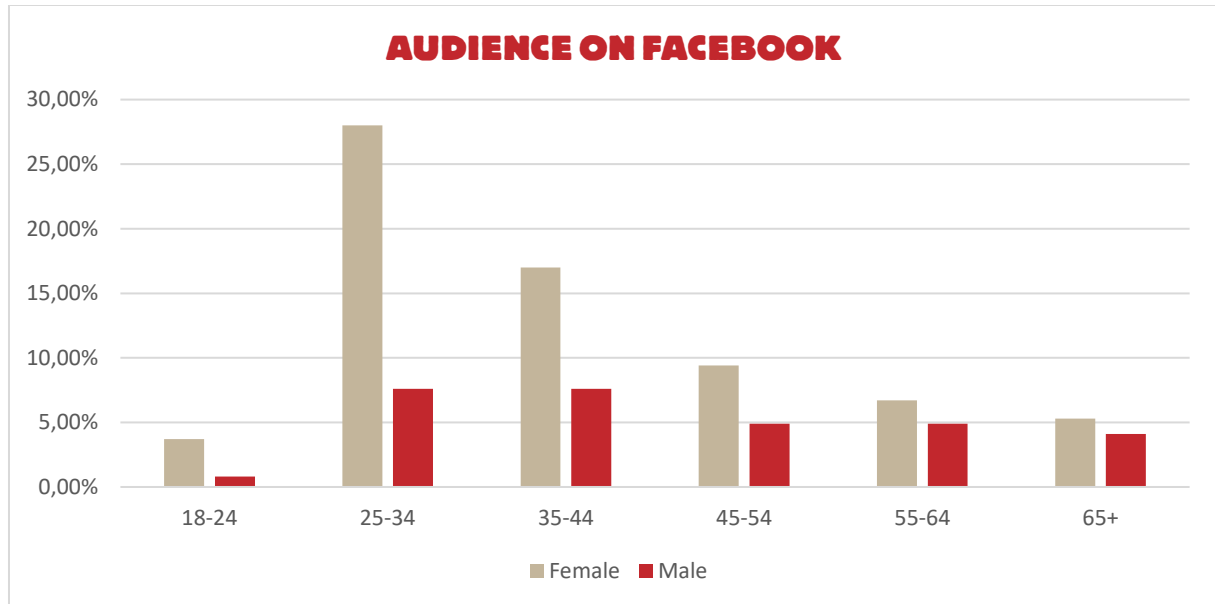


LINKEDIN

In the beginning of the year our page had 56 followers and hardly any posts or interaction. It has now grown to 211 followers. We changed the name of the page and the description, it now includes 'Bouworde' which has strongly improved the visibility. The IBO staff personally invited connections to follow the IBO page, which resulted in many new followers.

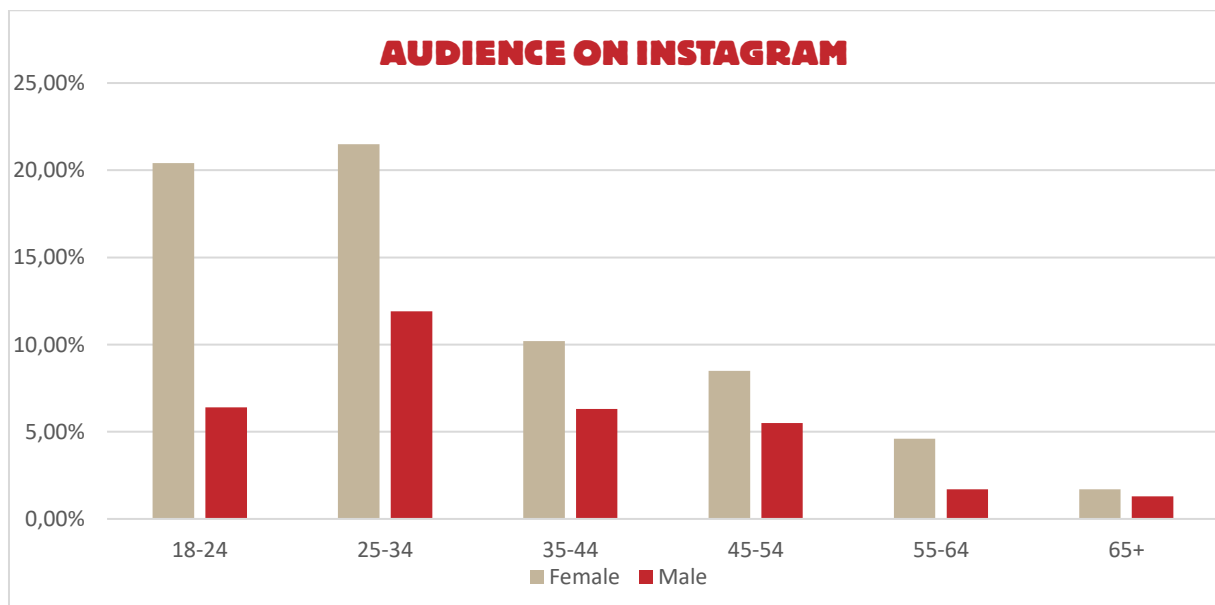
FACEBOOK

The Facebook following has been more or less stable for years. We started with 791 likes, 812 followers and are now at 792 likes and 816 followers. While we are not reaching many new people on this channel, we do have an average reach of 200-300 per post and 5-15 engagement, so while these are mostly the same people we are still getting in touch with them.



INSTAGRAM

We started the year with 265 followers, 1056 following. Our followers have increased to 339, while we also unfollowed many irrelevant accounts that did not follow us back anyway and are now following 323 accounts, mostly relevant (partner) organization or active volunteers. Previously we only created posts, now also Instagram stories. We invited our volunteers to share their experiences during their project, resulting in several successful Instagram takeovers.



TWITTER

We stopped updating our Twitter account due to lack of follower engagement. The account still exists with links to our other channels, so that people could potentially still find us there. We are following 535 accounts and have 317 followers.

GOOGLE MY BUSINESS

We recently started using this as a channel, so do not have enough data to estimate the effectiveness.

WEBSITE

In 2021 IBO-Nederland renewed its website, making it easier to make changes to it and better equipping it for SEO. The main goal for the new website was to keep the familiar look, so regular volunteers would still feel 'at home', while getting higher rankings with search engines and looking more attractive to new volunteers. We can still improve the website's performance by making better use of the analytical insights.

BOUWBERICHTEN

Bouwberichten is the physical newsletter that IBO-Nederland sends out 3 times a year, to donors and other interested parties. Volunteers, with the exception of the pupils of school groups, also receive the *Bouwberichten* after having participated in a project. *Bouwberichten* are sent to around 2700 addresses (3x). All the receiver who are not yet structurally donating to IBO also receive a debit card, to encourage them to donate. Since this system will end in the Netherlands, we are working on an alternative.

STAFF

From mid-January 2022, the staff was extended with a new employee, specifically for communications and fundraising. This has resulted in steadier attention for our communication strategies, a field on which we still have much room to grow. The project coordinator stayed in function and we opened a vacancy for an additional project coordinator.

QUESTIONNAIRE

In order to evaluate the projects, all volunteers receive an evaluation form with questions about the project, accommodation, meals, group and project information. These questions could be answered with marks from 1- 5. 25 volunteers filled out their form in 2022.

Marks
5 = very positive/ totally agree
4 = positive / agree
3 = blank / no opinion
2 = negative / disagree
1 = very negative/ totally disagree

Average marks (1 – 5)	2019	2021	2022
Goal	4.52	4.76	4.64
Project is useful	4.04	3.88	4.52
Project is necessary	3.89	4.06	4.00
Contact with target group	4.09	3.41	4.36
Enough work to do	4.17	3.65	4.52
Enough materials	3.83	3.88	4.60
Technical guidance	3.80	3.53	4.16
Safety at work	4.09	4.12	4.28
Work was practicable	4.22	4.35	4.48
Hospitality	4.72	4.18	4.96
Accommodation	4.59	4.06	4.24
Info local situation	4.24	4.00	4.44
Meals	4.72	4.24	4.52
Contact local population	4.33	3.76	4.52
Atmosphere in the group	4.57	4.59	4.56
Number of volunteers	4.52	4.06	4.52
IBO-information	4.24	4.29	4.40
Expectation versus reality	4.00	3.88	4.48
Overall mark (1-10)	8.3	8.3	8.6

PROJECTS BY BOUWORDE - BELGIUM

TOPOLOVEC - SLOVENIA (1 EVALUATION)

Questions	Answers	Comments
I support the goal of the project.	5	
The work of the volunteers is useful.	4	
IBO-support on this project is necessary in the future	4	
There was sufficient contact with the target group	4	
The work was sufficient, enough for all volunteers to keep them busy.	5	
There were sufficient materials and tools to work with.	5	
The (technical) guidance was sufficient	4	
The work was done safely.	4	
The work was practically feasible.	5	
We were warmly welcomed.	5	
The accommodation was suitable.	4	
We were informed well about the local situation (culture, safety, etc.)	3	
The meals were good.	5	
Contact with locals was good	4	
The atmosphere in the group was good	4	
I was satisfied with the number of volunteers in the group	3	I was the only boy in the group, it would have been nice if there was a little more balance. but really nice group.
The information I received from IBO was clear.	3	The information the Belgians had was slightly more complete, I also checked the advertisement on the Flemish website. It looked much nicer and more attractive (slightly nicer photos and information, so you know better in advance what to expect).
The project met my expectations.	4	
I had unexpected expenses	no	
Overall grade for my IBO – project (1 – 10)	9	
How did you initially get to know IBO?	Family/friends	
Why did you choose IBO?	Already participated before	
Would you recommend IBO to your friends?	Yes, done several times.	
What is your best project memory ?	The bus and train journeys, and the life of your own piece of land.	

PROJECTS BY IBO AUSTRIA

HEILIGENKREUZ - AUSTRIA (1 EVALUATION)

Questions	Answers	Comments
I support the goal of the project.	4	
The work of the volunteers is useful.	4	
IBO-support on this project is necessary in the future	4	
There was sufficient contact with the target group	4	
The work was sufficient, enough for all volunteers to keep them busy.	4	Dismantled and painted a number of furniture, this was doable
There were sufficient materials and tools to work with.	5	
The (technical) guidance was sufficient	4	
The work was done safely.	5	
The work was practically feasible.	5	
We were warmly welcomed.	5	
The accommodation was suitable.	5	
We were informed well about the local situation (culture, safety, etc.)	4	
The meals were good.	5	
Contact with locals was good	4	Also had contact with guests who stayed there, which was fine
The atmosphere in the group was good	5	
I was satisfied with the number of volunteers in the group	5	I was the only Dutch person, but it was no problem
The information I received from IBO was clear.	5	
The project met my expectations.	5	
I had unexpected expenses	no	
Overall grade for my IBO – project (1 – 10)	8	Very friendly people and Haus der Stille is a really special place. Only thing was that they spoke little English, but with my broken German it was doable
How did you initially get to know IBO?	Other	
Why did you choose IBO?	Already participated before	
Would you recommend IBO to your friends?	Yes	
What is your best project memory ?	The services in the chapel outside	

PROJECTS BY BAUORDEN - GERMANY

JENA – GERMANY (1 EVALUATION)

Questions	Answers	Comments
I support the goal of the project.	4	
The work of the volunteers is useful.	5	
IBO-support on this project is necessary in the future	4	
There was sufficient contact with the target group	4	
The work was sufficient, enough for all volunteers to keep them busy.	5	There was a lot of work to be done and therefore the volunteers were definitely needed.
There were sufficient materials and tools to work with.	4	
The (technical) guidance was sufficient	2	
The work was done safely.	2	Since some people at the project did not speak sufficient English, the jobs were sometimes unclear and our questions were not completely answered. This caused several unsafe situations with heavy materials (200 kilo) at height, which made both me and the other volunteers uncomfortable.
The work was practically feasible.	4	
We were warmly welcomed.	5	
The accommodation was suitable.	3	We would have liked to know in advance how primitive the circumstances were. There was a dixi as toilet, a garden hose outside to shower and in 1 place clean drinking water. There was also no washing machine, which we were informed there would be, we packed our clothes on that assumption.
We were informed well about the local situation (culture, safety, etc.)	2	
The meals were good.	4	
Contact with locals was good	4	
The atmosphere in the group was good	5	The group was very nice and I met a lot of new people.
I was satisfied with the number of volunteers in the group	5	
The information I received from IBO was clear.	3	I would have liked a little more information about the project from IBO, but this project was also offered by IBO for the first time this year so I understand that.
The project met my expectations.	3	
I had unexpected expenses	No	
Overall grade for my IBO – project (1 – 10)	7	It was very hard work, sometimes too hard for the little experience the volunteers had. Furthermore, the work was useful and the group was a lot of fun.

How did you initially get to know IBO?	Internet
Why did you choose IBO?	Already participated before
Would you recommend IBO to your friends?	Yes, because this is the third time I'm volunteering abroad
What is your best project memory ?	The people I met and the free/alternative way of thinking of the people at the project

KALBE – GERMANY (1 EVALUATION)

Questions	Answers	Comments
I support the goal of the project.	5	
The work of the volunteers is useful.	5	
IBO-support on this project is necessary in the future	5	
There was sufficient contact with the target group	5	
The work was sufficient, enough for all volunteers to keep them busy.	5	
There were sufficient materials and tools to work with.	5	
The (technical) guidance was sufficient	4	
The work was done safely.	4	
The work was practically feasible.	4	
We were warmly welcomed.	5	
The accommodation was suitable.	5	
We were informed well about the local situation (culture, safety, etc.)	5	
The meals were good.	5	
Contact with locals was good	5	
The atmosphere in the group was good	5	
I was satisfied with the number of volunteers in the group	5	
The information I received from IBO was clear.	5	
The project met my expectations.	5	
I had unexpected expenses	No	
Overall grade for my IBO – project (1 – 10)	10	
How did you initially get to know IBO?	Internet, Yobbers	
Why did you choose IBO?	Project	
Would you recommend IBO to your friends?	Yes!	
What is your best project memory ?	The gratitude of the residents. Friendliness of fellow volunteers and residents.	

LUDWIGSHAFEN – GERMANY (1 EVALUATION)

Questions	Answers	Comments
I support the goal of the project.	5	
The work of the volunteers is useful.	4	
IBO-support on this project is necessary in the future	3	
There was sufficient contact with the target group	4	
The work was sufficient, enough for all volunteers to keep them busy.	4	
There were sufficient materials and tools to work with.	4	
The (technical) guidance was sufficient	4	
The work was done safely.	4	
The work was practically feasible.	4	
We were warmly welcomed.	5	Our hosts were very welcoming.
The accommodation was suitable.	5	
We were informed well about the local situation (culture, safety, etc.)	5	
The meals were good.	5	
Contact with locals was good	4	
The atmosphere in the group was good	2	I was very sorry that you put someone on the project who saw this as bereavement therapy and could only talk about his problems. I think it makes sense to screen well in advance who you put on a project.
I was satisfied with the number of volunteers in the group	1	
The information I received from IBO was clear.	3	
The project met my expectations.	2	I participate in these projects to go to the most remote places. This time I was disappointed that the city was not only the meeting place but also the location of the project.
I had unexpected expenses	No	
Overall grade for my IBO – project (1 – 10)	5	I met really sweet and kind people again, so that was great. The location was very disappointing for me, that's why I'm grading it insufficient, so maybe emphasize more where the project will take place. I did not conclude it from the description, could just be me.
How did you initially get to know IBO?	Directly through a search engine (e.g. Google)	
Why did you choose IBO?	Already participated before	
Would you recommend IBO to your friends?	Yes	
What is your best project memory ?	Being invited to the organizers' home for dinner.	

GERSBACH – GERMANY (1 EVALUATION)

Questions	Answers	Comments
I support the goal of the project.	5	
The work of the volunteers is useful.	5	
IBO-support on this project is necessary in the future	1	
There was sufficient contact with the target group	4	
The work was sufficient, enough for all volunteers to keep them busy.	5	The jobs have all been completed, beyond the project organizations' expectations.
There were sufficient materials and tools to work with.	5	
The (technical) guidance was sufficient	5	There was a good coordinator who took care of the materials and tools, great cooperation.
The work was done safely.	5	
The work was practically feasible.	5	
We were warmly welcomed.	5	Very welcoming, excellent meals and sleeping accommodation. There were also local activities for weekend relaxation and regular evenings.
The accommodation was suitable.	5	
We were informed well about the local situation (culture, safety, etc.)	5	
The meals were good.	5	
Contact with locals was good	5	
The atmosphere in the group was good	3	
I was satisfied with the number of volunteers in the group	1	There was a (too) large group of Spanish scouts that formed a group within the group, and 5 Flemish female volunteers, which I think should be the maximum number. I stood out because of my age and it took several days to connect with the others, but that turned out well and I would do it again.
The information I received from IBO was clear.	4	
The project met my expectations.	4	
I had unexpected expenses	No	
Overall grade for my IBO – project (1 – 10)	9	Our effort was much appreciated, the cooperation with the management was excellent.
How did you initially get to know IBO?	Directly through a search engine (e.g. Google)	
Why did you choose IBO?	Objective IBO Netherlands. Perhaps offer an opportunity to also offer the elderly the opportunity to participate, now the project list is, in my opinion, too emphatically from 18+	
Would you recommend IBO to your friends?	Sure, I hope to bring someone next year	
What is your best project memory ?	The challenge of doing a job with young people. But certainly also nature in Gersbach.	

SREBRENICA – BOSNIA (1 EVALUATION)

Questions	Answers	Comments
I support the goal of the project.	5	
The work of the volunteers is useful.	4	
IBO-support on this project is necessary in the future	3	
There was sufficient contact with the target group	2	
The work was sufficient, enough for all volunteers to keep them busy.	3	Sometimes there was little work to do and you had to be a little more active to find something to do.
There were sufficient materials and tools to work with.	4	
The (technical) guidance was sufficient	4	
The work was done safely.	3	
The work was practically feasible.	5	
We were warmly welcomed.	5	
The accommodation was suitable.	5	
We were informed well about the local situation (culture, safety, etc.)	4	
The meals were good.	5	
Contact with locals was good	5	
The atmosphere in the group was good	4	I would have liked to have had contact with the other volunteers a little earlier (even before the start of the project)!
I was satisfied with the number of volunteers in the group	5	
The information I received from IBO was clear.	5	
The project met my expectations.	4	
I had unexpected expenses	No	
Overall grade for my IBO – project (1 – 10)	8	
How did you initially get to know IBO?	Directly through a search engine (e.g. Google)	
Why did you choose IBO?	Objective IBO Netherlands	
Would you recommend IBO to your friends?	Yes!	
What is your best project memory ?	Discovering how incredibly nice the people in Bosnia are and how well they help you.	

PROJECTS BY IBO ITALIA

NOMADELFIA – ITALY (1 EVALUATION)

Questions	Answers	Comments
I support the goal of the project.	1	
The work of the volunteers is useful.	1	
IBO-support on this project is necessary in the future	1	
There was sufficient contact with the target group	4	
The work was sufficient, enough for all volunteers to keep them busy.	2	
There were sufficient materials and tools to work with.	4	
The (technical) guidance was sufficient	4	
The work was done safely.	4	
The work was practically feasible.	2	
We were warmly welcomed.	5	
The accommodation was suitable.	5	
We were informed well about the local situation (culture, safety, etc.)	4	
The meals were good.	5	
Contact with locals was good	5	
The atmosphere in the group was good	5	
I was satisfied with the number of volunteers in the group	5	
The information I received from IBO was clear.	2	
The project met my expectations.	4	
I had unexpected expenses	No	
Overall grade for my IBO – project (1 – 10)	7	
How did you initially get to know IBO?	Family/friends	
Why did you choose IBO?	Low costs	
Would you recommend IBO to your friends?	Yes, of course	
What is your best project memory ?	Eating with the families	

FONTANELLATO – ITALY (3 EVALUATIONS)

Questions	Answers	Comments	Answers	Comments	Answers	Comments
I support the goal of the project.	5		5		5	
The work of the volunteers is useful.	5		5		5	
IBO-support on this project is necessary in the future	4		5		5	
There was sufficient contact with the target group	4		5		5	
The work was sufficient, enough for all volunteers to keep them busy.	5		5	Wishes from the client were passed on well and afterwards we had a lot of freedom to fill in your own way. Regular contact with the client in the meantime.	5	Worked hard, and there is still so much to do there.
There were sufficient materials and tools to work with.	5		5		5	
The (technical) guidance was sufficient	3		4	No professionals or specialists were present for either the garden or the house. An approach was chosen through consultation.	5	Very well prepared by the sisters.
The work was done safely.	4		5		5	
The work was practically feasible.	5		5		5	
We were warmly welcomed.	5	The monastery made time to tell us about the monastic life and backgrounds of the nuns, we were also invited to participate in some activities.	5	Very welcoming reception and very good care.	5	
The accommodation was suitable.	5		5		5	
We were informed well about the local situation (culture,	5		5		5	

safety, etc.)						
The meals were good.	5		5		5	
Contact with locals was good	4		5		5	
The atmosphere in the group was good	5	About 6 to 8 people was fine, with larger groups you get smaller groups again (I think). And the combination of old and young was also very nice.	5		5	The mix between old and young turned out very well.
I was satisfied with the number of volunteers in the group	5		5		5	
The information I received from IBO was clear.	5	For volunteers who are doing an IBO project for the first time, it is very useful to receive the information. In addition, I also thought that IBO sent all the necessary information well in time.	5		5	
The project met my expectations.	5		5		5	Project was beyond my expectation
I had unexpected expenses	No		No		No	
Overall grade for my IBO – project (1 – 10)	10	I thought it was a really nice and special experience and I really enjoyed it! The location and the building is very beautiful, it was a luxury to have a private room. The nuns had a lot of personal attention and were very pragmatic.	10	It was an unforgettable week. The special setting, namely the monastery and the sisters, gave depth and added value to the project. There was an excellent match between group and the sisters.	10	Had a great time in an inspiring place. Nice combo.
How did you initially get to know IBO?	Other. From the past, through a friend I participated in a construction project in Poperinge, Belgium when I was 18 years old. I had to think about IBO again when I was looking for a volunteer project.		Internet		Family/friends	

Why did you choose IBO?	Already participated before	Country	Objective IBO Netherlands
Would you recommend IBO to your friends?	Yes, of course! The supervision is good and there is a lot of choice from different projects and durations.	I warmly recommend IBO.	Yes, I've done a lot of work, although I don't know if other projects and groups click as much as ours. It was great with the sisters.
What is your best project memory?	Every day eating together with the other volunteers in the beautiful garden, delicious.	That sisters and volunteers, older participants and youngsters mingle so warmly. The generous sharing of all that was there. Sisterhood in the truest sense of the word.	Kindness and cheerfulness of the sisters

ISCHIA – ITALY (1 EVALUATION)

Questions	Answers	Comments
I support the goal of the project.	4	
The work of the volunteers is useful.	4	
IBO-support on this project is necessary in the future	3	
There was sufficient contact with the target group	3	
The work was sufficient, enough for all volunteers to keep them busy.	3	We were supposed to clean hiking paths in the mountains. The weather did not really allow this, it was rainy and windy, so we could not do this safely. Unfortunately they did not sufficiently take this into account, so there was no alternative plan.
There were sufficient materials and tools to work with.	3	Due to the weather we could only do they job we came for on 2 days. Thanks to effort from the group we eventually cleaned, worked in the garden of the hotel and picked grapes.
The (technical) guidance was sufficient	3	
The work was done safely.	4	
The work was practically feasible.	1	
We were warmly welcomed.	5	
The accommodation was suitable.	5	We stayed at a family hotel, where we could eat with the guests and had access to the pool / thermal bath. All very luxurious for an IBO project.
We were informed well about the local situation (culture, safety, etc.)	4	
The meals were good.	5	
Contact with locals was good	4	
The atmosphere in the group was good	4	Nice group with volunteers from Germany, Austria and the Netherlands,

		varied in age.
I was satisfied with the number of volunteers in the group	4	
The information I received from IBO was clear.	4	
The project met my expectations.	3	
I had unexpected expenses	No	
Overall grade for my IBO – project (1 – 10)	7	The location and accommodation are great, but it is unfortunate there are no back-up plan in case of bad weather.
How did you initially get to know IBO?	Info market	
Why did you choose IBO?	Participated before. It remains special to participate in a project like this. You really get to know the country and the people in a different way. In addition, it usually results in visible achievements.	
Would you recommend IBO to your friends?	Definitely. This way of travelling expands your horizon, calls for flexibility and teaches you other values.	
What is your best project memory ?	At the end of the afternoon we would go into the thermal bath with all volunteers and then have a delicious dinner.	

PROJECTS BY IBO-NEDERLAND

WINCKELSTEEGH – THE NETHERLANDS (2 EVALUATIONS)

Questions	Answers	Comments	Answers	Comments
I support the goal of the project.	5		4	I think the volunteers made a useful contribution. De Winckelsteegh is a great institution that I would like to commit myself to.
The work of the volunteers is useful.	4		4	
IBO-support on this project is necessary in the future	4		4	
There was sufficient contact with the target group	4		4	
The work was sufficient, enough for all volunteers to keep them busy.	3		3	Usually there was enough work, sometimes there was little to do. Several times employees of the Winckelsteegh did not know we were coming, but this was normally easily solved. When there was not much to do, we could work in the garden.
There were sufficient materials and tools to work with.	5		4	
The (technical) guidance was sufficient	5		3	
The work was done safely.	5		4	
The work was practically feasible.	5		4	
We were warmly welcomed.	5		4	We were received hospitably and with some exceptions the staff of the Winckelsteegh knew we were coming. The housing was pretty good, we had enough space with a large kitchen and large bathroom. It was nice to have my own room, but the sound of the aircon did bother me at first. We had to take care of our meals ourselves, which went fine. The dinner with Nienke and Geert-Jan was nice.
The accommodation was suitable.	5		4	
We were informed well about the local situation (culture, safety, etc.)	5		4	
The meals were good.	5		4	

Contact with locals was good	5		4	
The atmosphere in the group was good	4		4	It was a fairly small group (five people) and that was sufficient (although a slightly larger group could have been done). The group was a mix of Dutch and Kenyans and it went quite well.
I was satisfied with the number of volunteers in the group	5		4	
The information I received from IBO was clear.	5		5	
The project met my expectations.	4		4	
I had unexpected expenses	No		No	IBO shared beforehand about the goal of the project and the expectations. As a preparation, we met a week before the project at the Winkelsteegh. The project lived up to expectations. There were no unexpected expenses and we our budget was sufficient.
Overall grade for my IBO – project (1 – 10)	8		8	It was a good project that I look back on satisfied. Sometimes I wondered whether there was enough work for us, but in general I think we made a useful contribution and I hope the people of the Winkelsteegh feel the same way.
How did you initially get to know IBO?	Directly through a search engine (e.g. Google)		Family/friends/colleagues	
Why did you choose IBO?	Already participated before		Objective IBO Netherlands	
Would you recommend IBO to your friends?	Yes!		Yes	
What is your best project memory ?	The appreciation of the residents		I don't have one special memory, but I do have good memories of the contact with the other volunteers and with the staff and residents of the Winkelsteegh.	

WEEKJE WEG – THE NETHERLANDS (1 EVALUATION)

Questions	Answers	Comments
I support the goal of the project.	5	I'm happy for the target group of this project, who normally cannot take a vacation.
The work of the volunteers is useful.	5	
IBO-support on this project is necessary in the future	5	
There was sufficient contact with the target group	5	

The work was sufficient, enough for all volunteers to keep them busy.	5	
There were sufficient materials and tools to work with.	5	
The (technical) guidance was sufficient	5	
The work was done safely.	3	Me and the other animator were really busy the entire day. There were some toys, but many of them were broken or incomplete.
The work was practically feasible.	5	
We were warmly welcomed.	5	
The accommodation was suitable.	4	When we arrived there was immediately a discussion with the cleaners, since the houses were not really clean. The quantities of food were often wrong.
We were informed well about the local situation (culture, safety, etc.)	5	
The meals were good.	3	
Contact with locals was good	3	
The atmosphere in the group was good	3	Guests: most of the group was nice, but some ruined it a little for the others. Colleagues: I got along very well with the other animator but the atmosphere between us and the supervisors was tense
I was satisfied with the number of volunteers in the group	4	
The information I received from IBO was clear.	5	
The project met my expectations.	4	It was different than I had imagined, but fun.
I had unexpected expenses	No	
Overall grade for my IBO – project (1 – 10)	8	I had a really good time with the guests, recreteam and the other animator!
How did you initially get to know IBO?	Directly through a search engine (e.g. Google)	
Why did you choose IBO?	I wanted to travel for volunteering and you offered that in the vacations, so I didn't have to stop or pause my study.	
Would you recommend IBO to your friends?	Yes I think they would like it.	
What is your best project memory ?	How excited all kids were to see the animators and participate in the games and activities.	

NIVON – THE NETHERLANDS (2 EVALUATIONS)

Questions	Answers	Comments	Answers	Comments
I support the goal of the project.	5		5	
The work of the volunteers is useful.	5		5	
IBO-support on this project is necessary in the future	3		5	
There was sufficient contact with the target group	5		4	
The work was sufficient, enough for all volunteers to keep them busy.	5		5	
There were sufficient materials and tools to work with.	5		5	The Nivonhuis Allardsoog had spacious and fantastic spaces, facilities and equipment for sports and games. As a team, we had also brought a lot ourselves.
The (technical) guidance was sufficient	5		5	
The work was done safely.	5		5	
The work was practically feasible.	5		5	
We were warmly welcomed.	5		5	
The accommodation was suitable.	5		3	
We were informed well about the local situation (culture, safety, etc.)	5		5	
The meals were good.	5		5	
Contact with locals was good	5	This is not entirely applicable because it was about a holiday week with refugee children that was simply organized in the Netherlands.	4	
The atmosphere in the group was good	4		4	The atmosphere in the group (team plus guests) was good, partly thanks to the Nivon house guards who cooperated enormously, occasionally condoned things and noticed things in a very friendly way.
I was satisfied with the number of volunteers in the group	5		5	
The information I received from IBO was clear.	5		5	
The project met my expectations.	5		5	

I had unexpected expenses	Yes		Yes	We expected additional expenses as a team, so we found sponsors beforehand who could provide fruits, creative material, toys, photo prints and other things like this.
Overall grade for my IBO – project (1 – 10)	8	In terms of guidance, it would have been more fun if more young people went along, but otherwise it was a lot of fun!	8	
How did you initially get to know IBO?	Internet		Pay it forward	
Why did you choose IBO?	I wanted to do something for refugees in the Netherlands and this was a good initiative for that.		Other	
Would you recommend IBO to your friends?	Yes!		Yes, I already did	
What is your best project memory ?	Dancing at night to African and Iranian music ;)		The good understanding between team members, despite differences of opinion and despite the fact that we barely knew each other, together with the relaxed atmosphere that arose in interaction with the participants.	

STRASENI – MOLDOVA NKC (9 EVALUATIONS)

Questions	Answers	Answers	Answers	Answers	Answers	Answers	Answers	Answers	Answers	Comments
I support the goal of the project.	5	3	5	5	5	5	5	5	5	You are making improvements for people who have nothing
The work of the volunteers is useful.	5	3	5	5	5	5	5	5	5	
IBO-support on this project is necessary in the future	5	3	5	3	5	5	4	5	5	
There was sufficient contact with the target group	5	3	5	5	5	5	3	5	5	
The work was sufficient, enough for all volunteers	5	4	5	5	5	5	5	5	5	

to keep them busy.										
There were sufficient materials and tools to work with.	5	4	5	5	5	4	3	5	4	We brought our own tools and building material
The (technical) guidance was sufficient	5	4	5	2	5	4	3	5	5	We were glad that we had real professionals with us who have worked in this profession, therefore maximum results.
The work was done safely.	5	4	4	4	5	4	4	5	5	
The work was practically feasible.	5	4	4	4	5	4	3	5	5	Materials were collected the next morning by the whole group, which takes a lot of time. This can be done more efficiently.
We were warmly welcomed.	5	5	5	5	5	5	5	5	5	We were received very hospitably. The housing that is the best that is locally feasible.
The accommodation was suitable.	5	2	4	4	4	3	3	4	4	For the group of motor home there was no shower and toilet available 24/7. You could take a shower in the center, but that takes extra time. No possibility to shower at the secured place of a car company and the dump of the chemical toilet was very dirty.
We were informed well about the local situation (culture, safety, etc.)	5	5	3	4	5	4	4	5	5	You know that you work in a country where the customs are different from here, so keep that in mind.
The meals were good.	5	2	4	4	5	4	4	4	5	
Contact with locals was good	5	5	4	4	5	4	5	5	5	
The atmosphere in the group was good	5	5	5	5	5	5	5	5	5	The atmosphere in the group was great, with musical instruments (violin, harmonica and drum) every evening they rehearsed together to sing a song at the farewell. this worked out well.
I was satisfied with	5	5	5	5	5	5	5	5	5	

the number of volunteers in the group										
The information I received from IBO was clear.	5	5	5	1	5	4	5	5	5	
The project met my expectations.	5	5	5	4	5	5	5	5	5	
I had unexpected expenses	No	No	No	No	No	No	No	No	No	
Overall grade for my IBO – project (1 – 10)	10	8	9	8	10	10	8	9	10	Useful, but it's more patching than actually solving. A very useful and well guided, also by IBO. You get more in gratitude and impressions back than you give. The lead was perfect and the group was one.
How did you initially get to know IBO?	Through NKC, although one person already know IBO from the 1970s.									
Why did you choose IBO?	Participated through NKC, the combination of travelling and doing something useful.									
Would you recommend IBO to your friends?	Some would, some do not know the role of IBO									
What is your best project memory ?	<p>The bond that the 'locals' experience in this way with Western-Europeans who clearly have it better than them.</p> <p>Contact with the staff of the Moldova elderly center together with the residents. The group I worked with was also stimulating.</p> <p>Results that we have achieved together and the happy faces of the residents where the project has been carried out.</p> <p>The satisfaction for us and the gratitude of staff, volunteers and clients.</p> <p>The meaning it has to give three people a real chance to get through the winter better.</p> <p>Jobs and excursions with the old people and experience a day with Home care</p> <p>The hospitality and happiness of the people in the care center</p> <p>The twinkle in the resident's eyes when I came to get her out of the bedroom.</p> <p>The gratitude for the simple things we do.</p>									