

IBO-Nederland

Activity Report 2018



October 2018

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Introduction

Thanks for reading our Activity Report 2018!

We have tried to put all relevant information about our volunteers and projects in this report. In the first part you'll see an overview of the past season in numbers, the second part contains the evaluations our volunteers gave us.

Evaluations

The questions that were asked had to be answered with a mark. The most positive mark is a 5 - 'I totally agree/very good', the most negative mark is a 1 - 'I totally disagree/not good'. Some marks could be explained with comments. The volunteers were also asked to give a general mark for their IBO- project experience, on a scale from 1 to 10. The average the volunteers gave the whole experience was a 7,7.

We consider this report to be a good way to get an impression of the volunteers' view and opinion on the projects. But it expresses the volunteers' opinion only and therefore it is not the ultimate truth. The opinion of the project responsables and your views are very welcome. The main goal of the evaluations is to learn how IBO-Nederland can ameliorate the experiences of the volunteers and the projects.

Unfortunately not all volunteers filled out their evaluation forms. Only evaluated projects are mentioned in the second part of this report.

Thanks for feedback!

Do you have any questions? We are happy to answer them.

Best regards,

IBO-Nederland,
Nijmegen, October 2018

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Overview of projects & participation 2018

Number of projects & volunteers

In 2018 IBO-Nederland offered 86 projects on the website. These projects were organized by IBO-Nederland (39), IBO-Italia (9), Internationaler Bauorden DE (28), Bouworde Vlaanderen (16), Österreichischer Bauorden (5) and FAR Bulgaria (1).

IBO-Nederland filled 183 volunteer-places in projects. This total number is a little higher relative to last year.

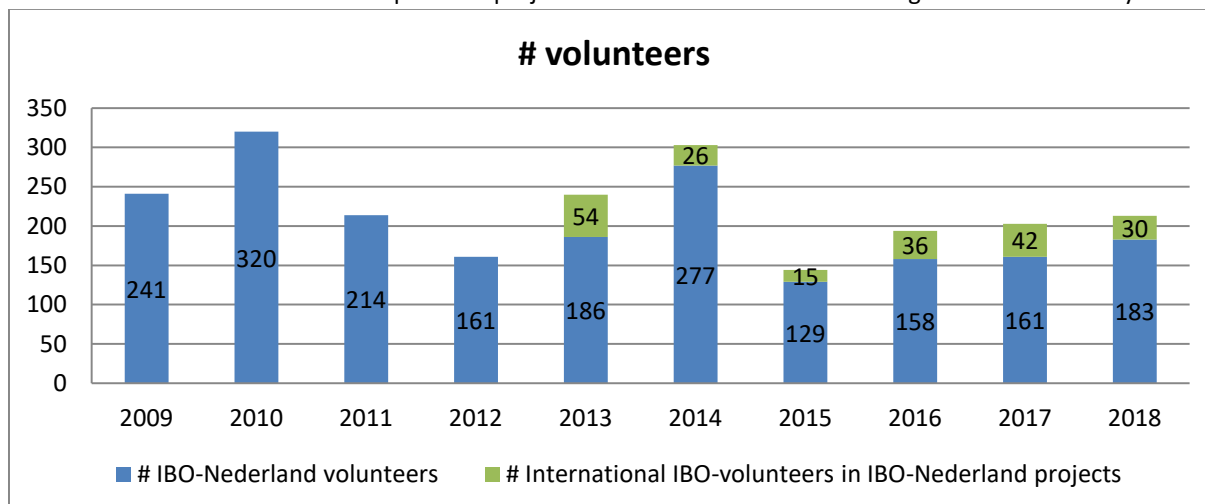


Figure 1: number of volunteers 2009 – 2018

IBO-Nederland could welcome 30 volunteers at her projects via the other IBO-offices, this was unfortunately less than last years. IBO-Nederland also received an international group of volunteers from outside the Netherlands via World Life Experience and one direct enrolment from our colleague Julia for Pondicherry.

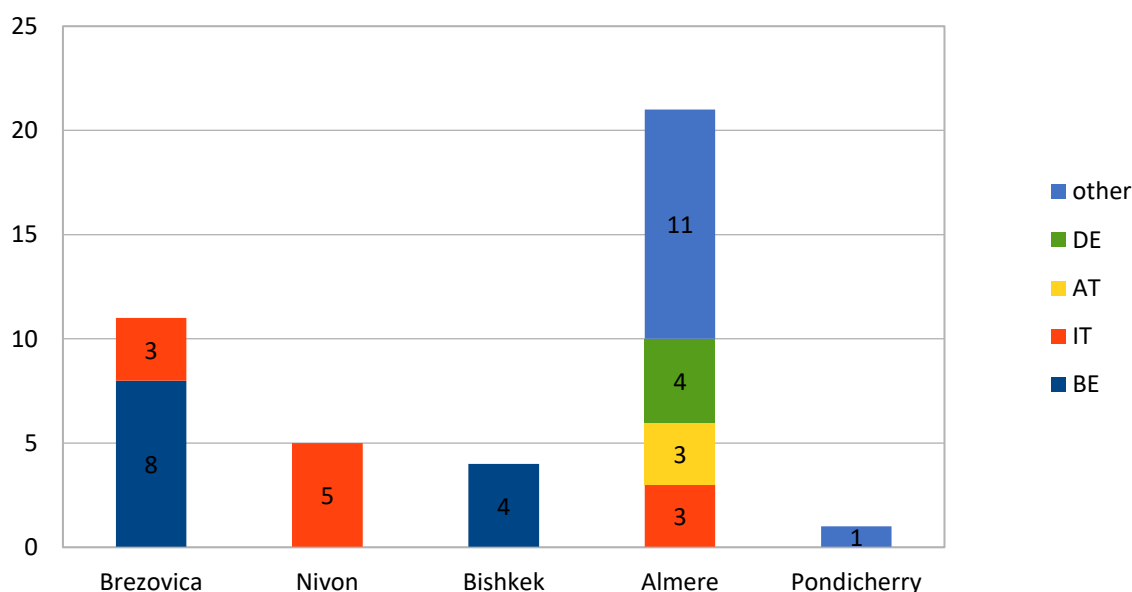


Figure 2: Non-Dutch volunteers in IBO-Nederland projects

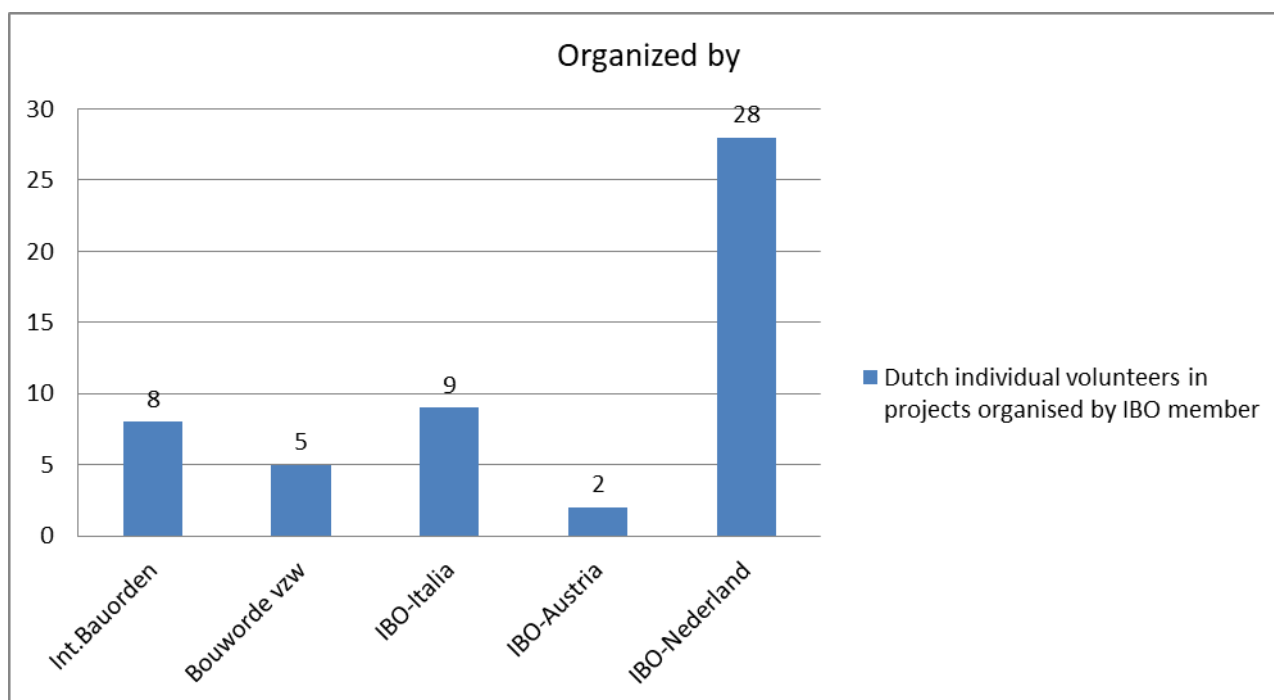


Figure 3: # Dutch volunteers to projects per organizing IBO

Most Dutch volunteers went to a project organized by IBO-Nederland: 28 of the 52 individual volunteers. All of our groups went to a project organized by IBO-Nederland.

In 2018 a technical school applied: they wanted to organize a project-week for their students. Goal was to send all their 2nd-year students to technical projects somewhere in Europe. For the school this was an experiment; for IBO-Nederland it was a challenge to find projects for 7 different groups (classes). We asked the IBO-network partners and suitable projects were offered. We could offer this school six different projects. In the end, only three groups went to (only two) projects; a total of 39 volunteers. The other students stayed home. This was mostly due to the experimental phase: it was not obliged for the students to go, the school tried to arrange it on quite short notice and they had a very tight budget.

For 2019 they have applied again. Now they have made it obligatory and they have let us know well in advance. Their budget is still very tight. As IBO-Nederland we have asked our IBO-partners for help with finding suitable projects again. So in 2019 we hope to send groups to projects organized by the other IBO-branches.

Fixed group or individual

72% of our volunteers participated in fixed groups, a total number of 131 volunteers, divided into 9 groups.

- Three groups of the *Koning Willem I College*, a technical school, of 5, 16 and 18 volunteers each, went to the project Timulazu (Sanmarghita) in Romania and Nemoland in Poland.
- A group of 22 volunteers from *NKC*, a camper club, went to Strasen in Moldova.
- One group of the *Rudolf Steiner College*, a secondary school, went to Nemoland in Poland with 22 volunteers.
- A small group of 4 people went to Timulazu in Romania. (2 individual volunteers joined this group).
- A group of 15 volunteers from the *Scalda College*, a technical school, went to Timulazu.
- 18 students of pedagogy volunteered at the project in Almere with their student association *sva-PAP*.
- And 11 international volunteers from *World Life Experience* also volunteered at Almere.

Individual / Group

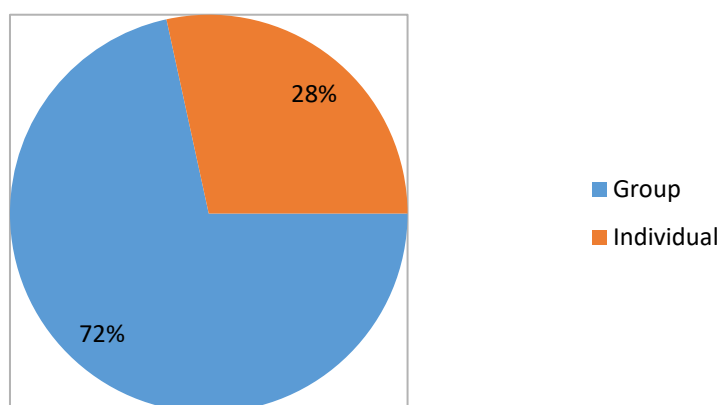


Figure 4: 183 volunteers divided in group- and individual volunteers

Only 28% of the volunteer places were filled by individually enrolled people; a total of 52 volunteers.

28 individual volunteers participated in projects organized by IBO-Nederland. Only 24 Dutch volunteers participated in projects organized by our international partners.

Figure 5 below gives an overview of the number of volunteers that went in a group and individually since 2010.

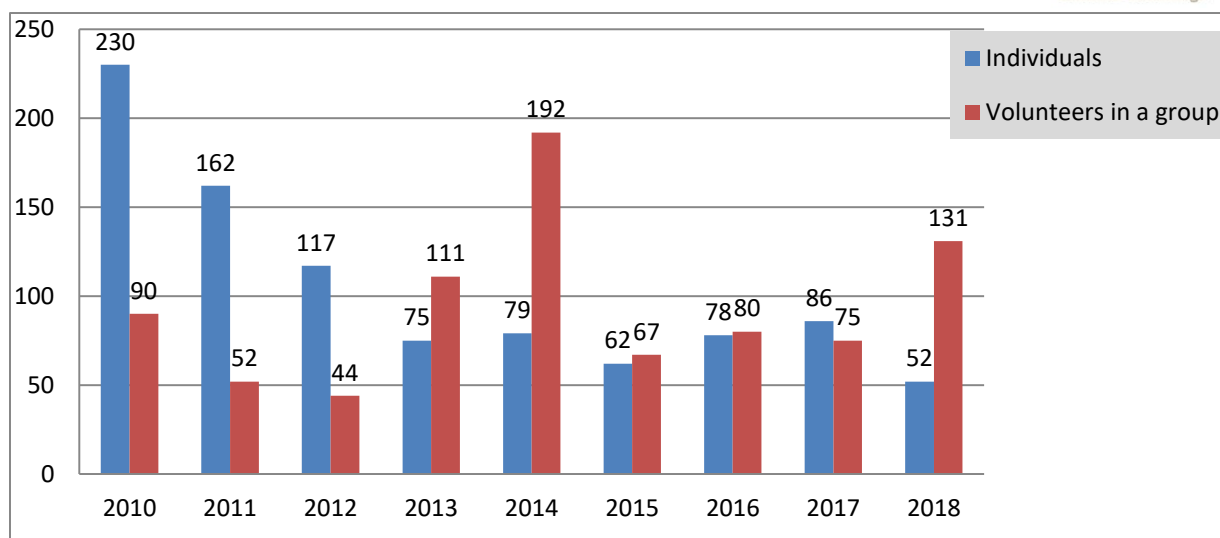


Figure 5. Participation of Dutch volunteers in fixed groups or individually, 2010-2018 (absolute)

After years of decreasing numbers, the **total** number of our volunteers participating in IBO-projects still seems to be stabilizing (and even growing a little since 2015). However, the number of individual volunteers in 2018 reached an all-time low. Volunteers participating in fixed groups have made up almost three quarters of all our volunteers. And not all volunteers at IBO-Nederland were from the Netherlands.

The challenge of connecting fixed groups of volunteers to suitable projects that have the capacity to host them, remains. In 2018 the choice was made to spend time, more than in the past years, on recruiting and connecting fixed groups. This resulted in a bigger share of fixed groups. Time spent on these groups unfortunately can't be spent on recruiting individual volunteers. This is visible in the end result.

Male and female volunteers

In 2018, 89 volunteers were male and 94 female. Compared to the past years, the major overrepresentation of female volunteers seems to have vanished. However, there is still an obvious overrepresentation of female volunteers, when we look at the individuals: 16 males and 36 females participated individually. In the fixed groups 73 males and 58 females volunteered.

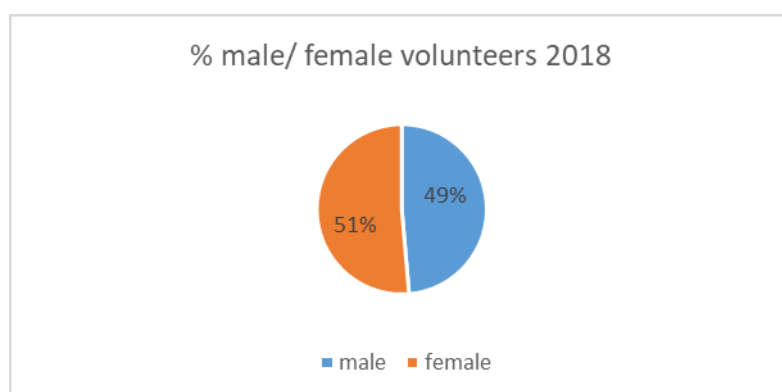


Figure 6. Proportion of male and female volunteers - IBO-Nederland - 2018 (N=183)

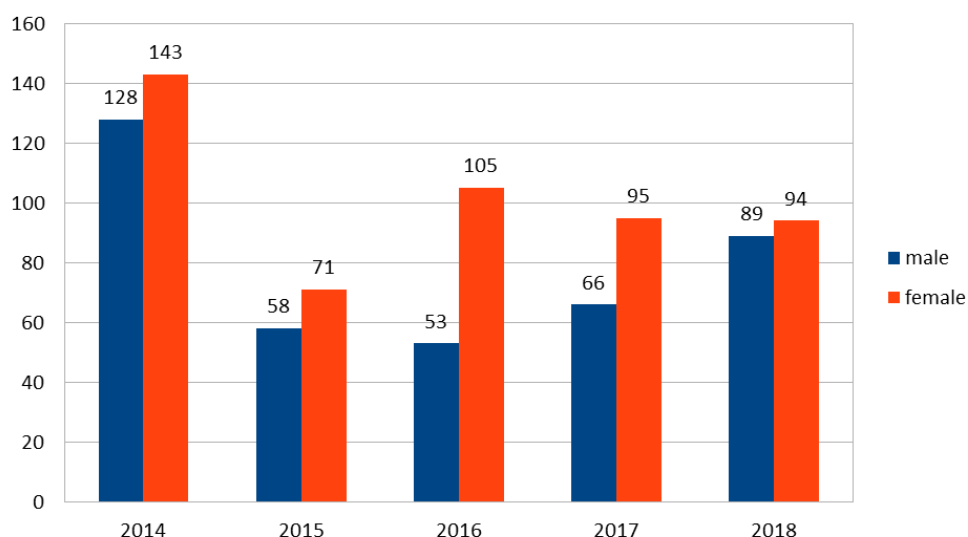


Figure 7: Number of male/female participants – IBO-Nederland 2014 - 2018

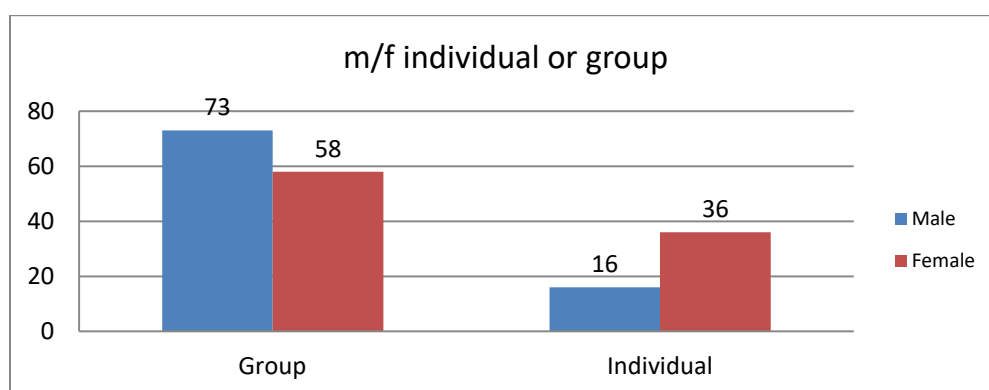


Figure 8: Male and female volunteers in a group / individual – IBO-Nederland 2018

Type of projects

We also looked at the participation of (male and female) volunteers per type of project. We divided the projects in the types 'social', 'building and/or ecological' and 'combination' between social and building and/or ecological.

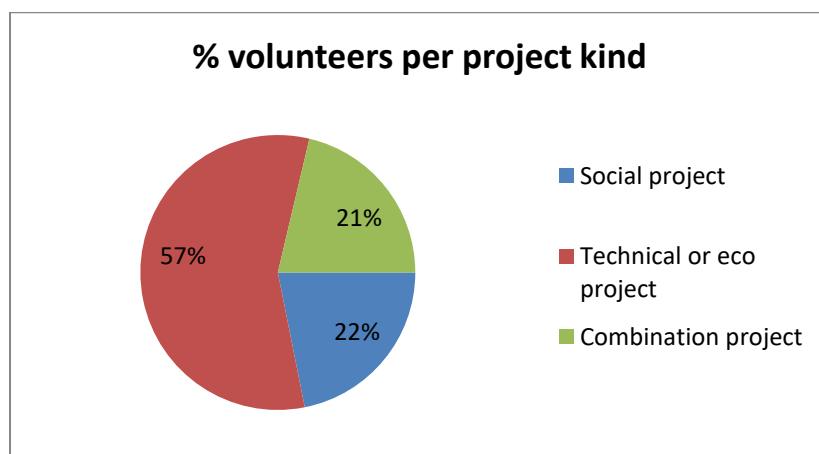


Figure 9: participation of all volunteers in social projects, building-or ecological projects, and combination projects – IBO-Nederland 2018

As we can see from the figure above, the majority of our volunteers participated in a building- or ecological project (104). Social and combination projects attracted around the same number of volunteers this year – resp. 40 and 39 volunteers.

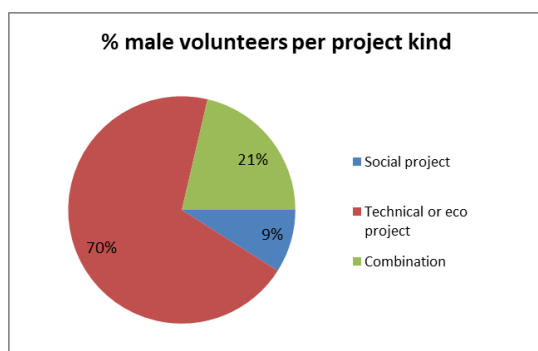


Figure 10: Male volunteers vs. type of project (2018, %)

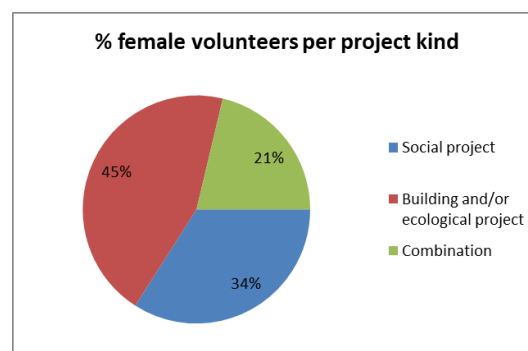


Figure 11: Female volunteers vs. type of project (2018, %)

It is notable that 70% of the male participants chose a technical or eco project, opposed to 45% of the female volunteers. 9% of male volunteers chose a social project whereas 34% of female volunteers chose this kind of project. Combination projects seem to appeal equally to both male and female volunteers.

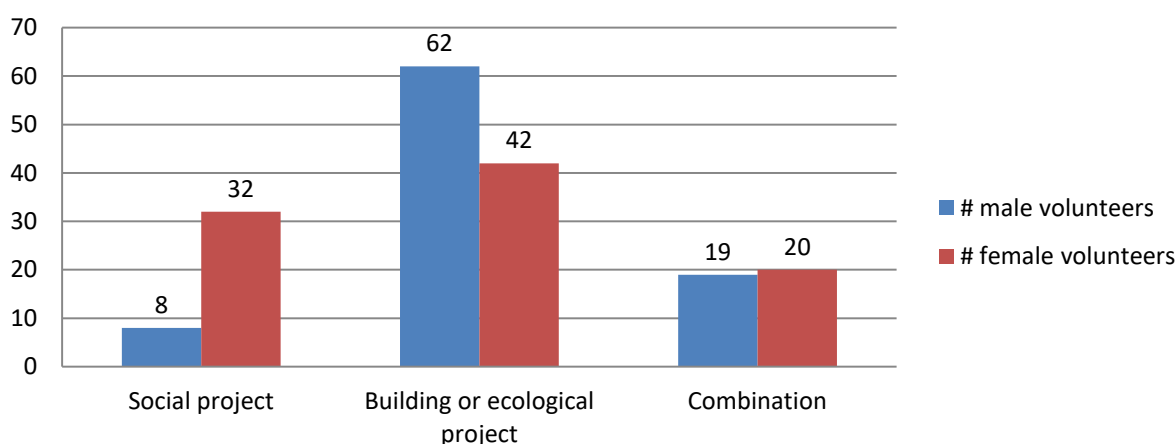


Figure 12. Male and female volunteers vs. type of project (2018, absolute)

We also looked at the type of project vs. individual volunteers or group volunteers. Most participants, group or individual, participated in a technical or ecological project in 2018.

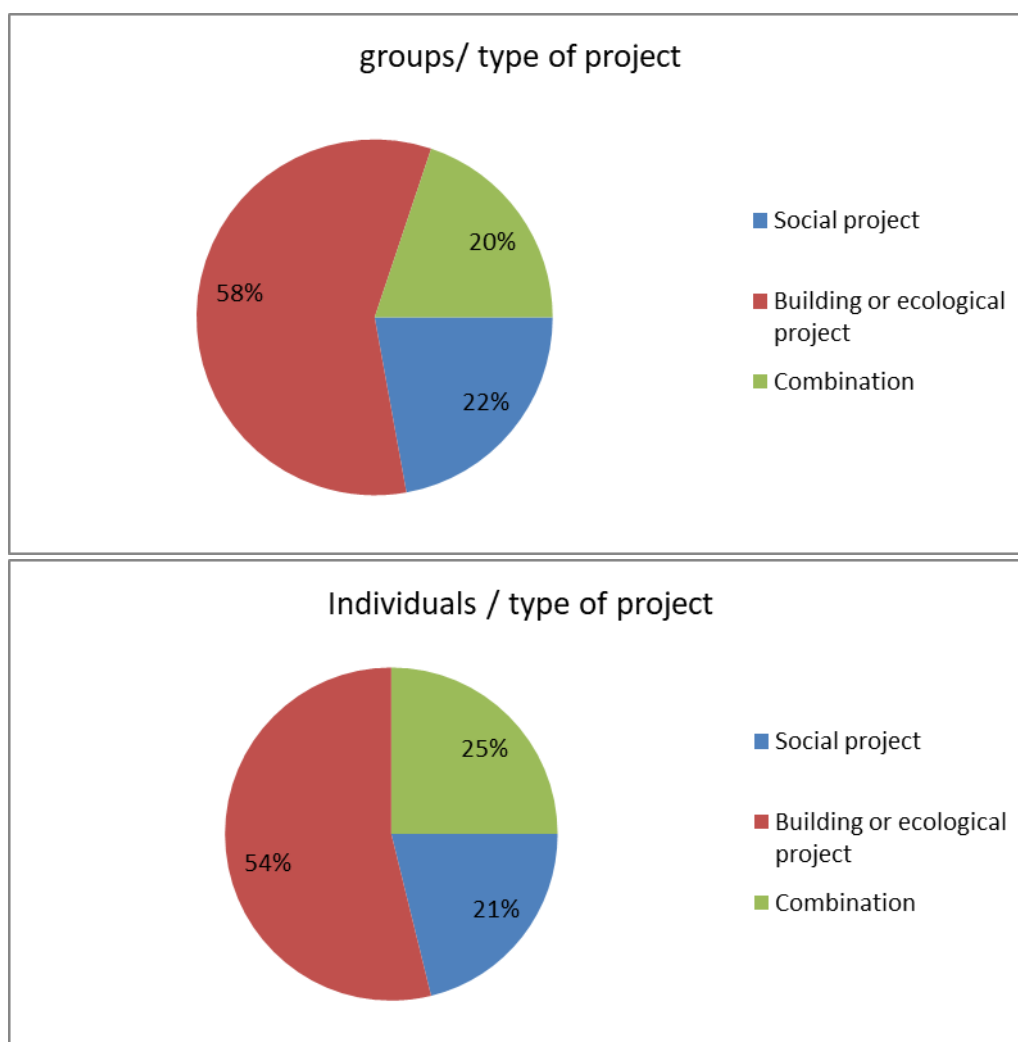


Figure 13. Dutch Volunteers that went in a group (131) and individual (52) vs. type of project (2018, %)

Volunteers' Age

Below in figure 14 the division of our volunteers in age groups.

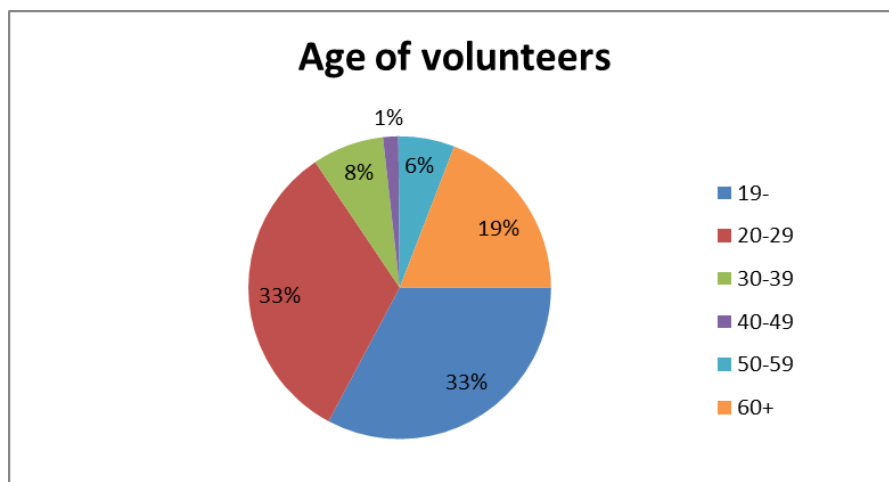


Figure 14. Age of volunteers (IBO-Nederland - 2018, %)

Most Dutch volunteers, 66%, still belong in the age-groups 'under 30'.

The age group 'under 19' was relatively big last year (with 53% of the volunteers under 19), while the age group 20 – 29 had decreased (only 19%). This year these age groups make up the same percentage: 33% of all volunteers are under 19 and 33% are 20 – 29 years old.

The category 'over 50' has grown again. In 2016 13% of the volunteers was over 50 (21 volunteers), in 2017 17% (28 volunteers) and now 25% of our volunteers is over 50 years old (46 volunteers). 19% of the volunteers is even over 60 years old.

Previously, volunteers that went in a group were on average (much) younger than volunteers that went individually, due to (mostly) secondary schools that sent groups to projects. In 2017 80% of the volunteers in a group was aged under 19. However, this year we can see that, although still 39% of the volunteers in a group are under 19, also 23 % of volunteers in a group are over 50. Also the age group 20 – 29 is much bigger than last year (5% in 2017, 30% now). The mean age of volunteers in a group is therefore much higher than last year(s).

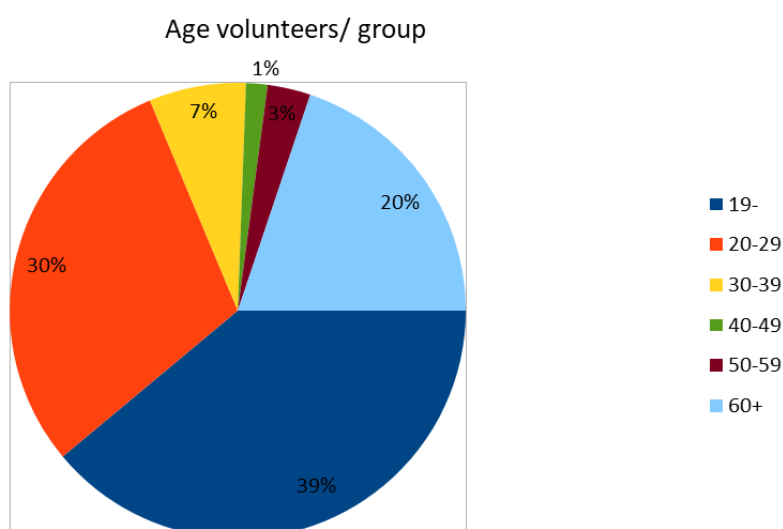


Figure 15. Age of volunteers in a group – IBO-Nederland 2018

Age volunteers / individual

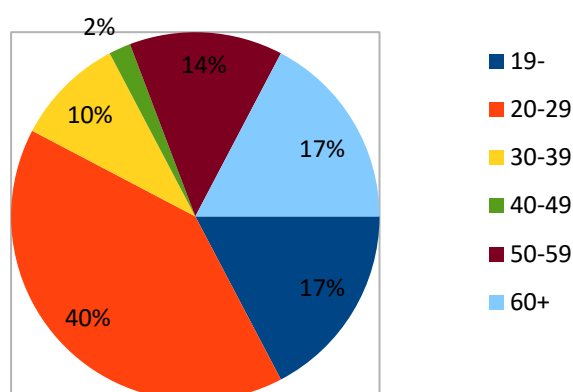


Figure 16. Age of individual volunteers – IBO-Nederland, 2018

For the individual volunteers' ages the picture doesn't look very different from last year. 31% of the volunteers is over 50 (29% in 2017) and 57 % is under 30 (59% in 2017).

For 2018 IBO-Nederland focussed on recruiting 'older volunteers' – by organizing a project aimed especially at volunteers who are over 50 years of age. This project took place in Moldova and attracted 5 Dutch, individual volunteers. It was a success, but is not the explanation for the growth in group-volunteers over 50.

This explanation can be found in our cooperation with NKC (Nederlandse Kampeerauto Club). They are an association for people who own a camper car, mostly people over 60, and they organize tours. One of the tours this year was a volunteer-tour to our project in Moldova. They went with 22 volunteers.

The NKC-publicity, a magazine to their 40.000 members, also led people to the IBO-Nederland website. This resulted in 8 other 'camper-volunteers' who went to other projects.

Destinations

In 2018, again most Dutch volunteers participated in a project in Europe, a total of 167 volunteers. 12 volunteers went to Africa and 4 volunteers participated in an Asian project.

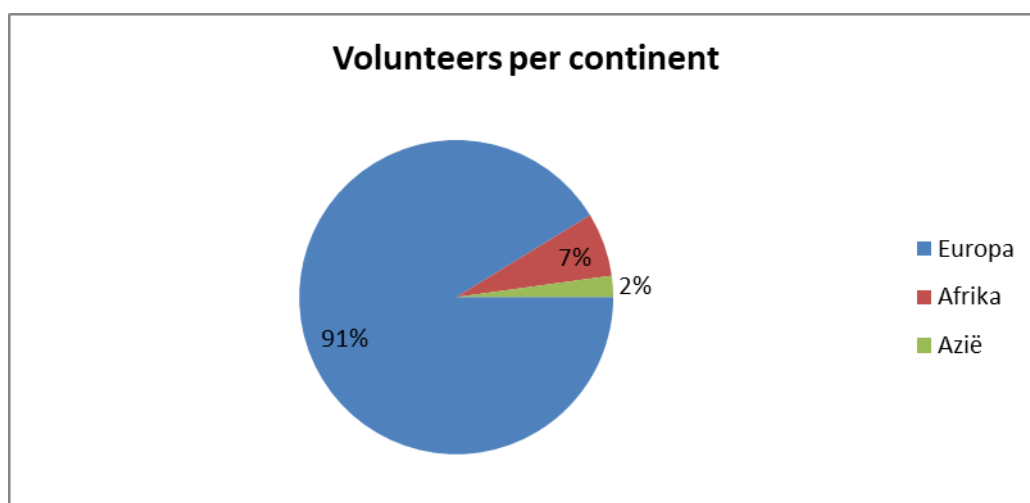


Figure 17. IBO-Nederland - volunteers per continent 2018

The next figure shows the distribution of the volunteers that went individually and in a group versus the continent in which they volunteered.

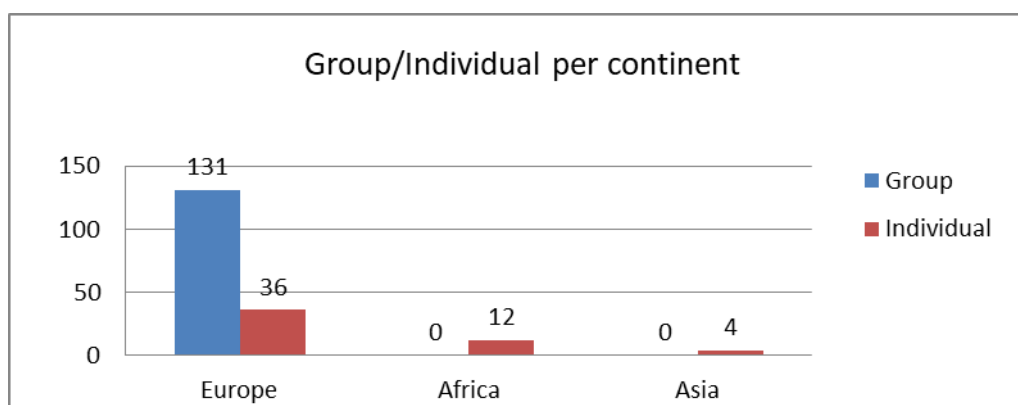


Figure 18. The continent of destination of individual volunteers vs. volunteers that went in a group (2018)

The next figure shows a breakdown of the countries to which our volunteers went.

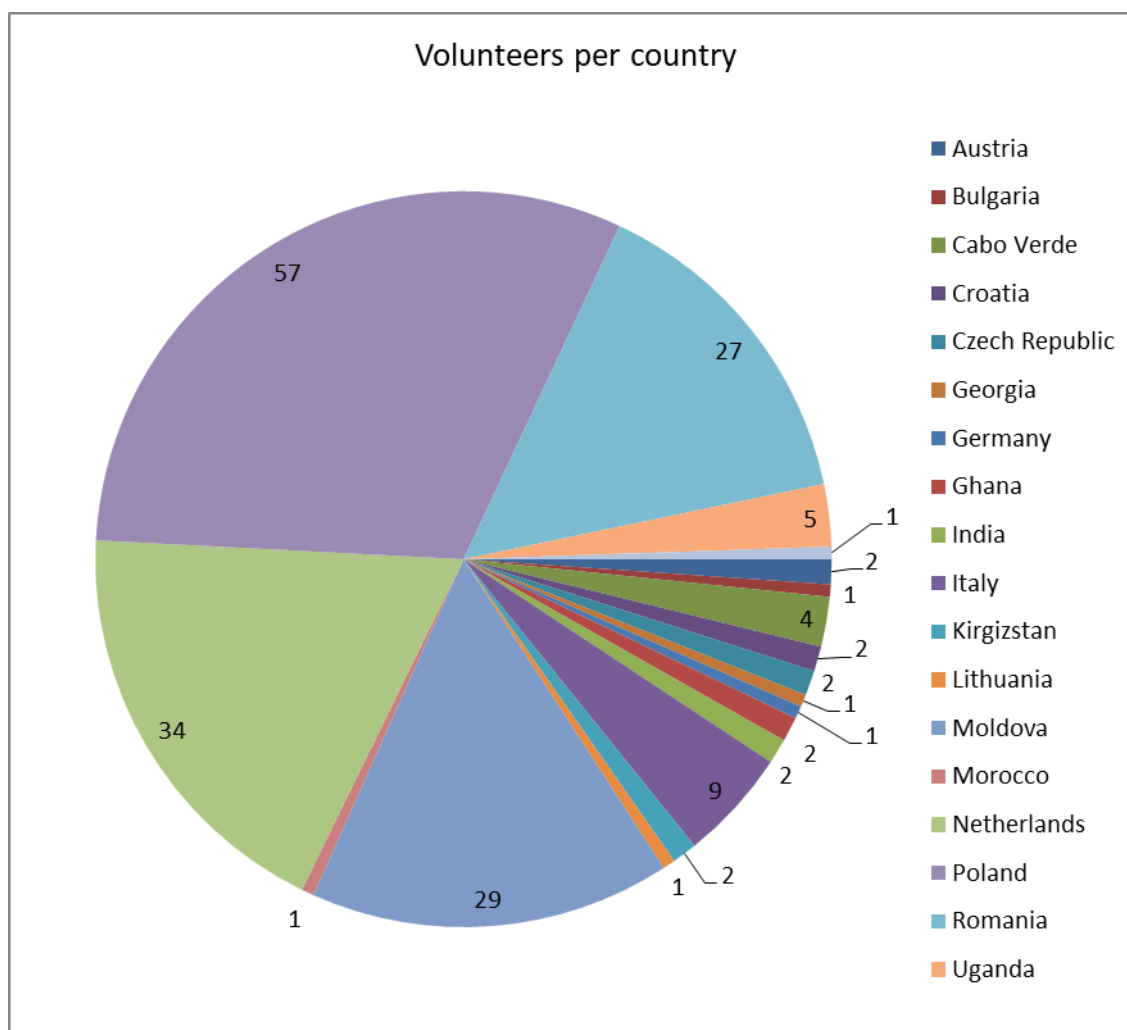


Figure 19. The countries to which the IBO-Nederland volunteers went (2018, groups and individual volunteers)

As we can see above, Poland, Moldova, Romania and The Netherlands seem to be the most popular destination countries.

These four countries were visited by the groups. Figure 20 and 21 give more insight into this matter.

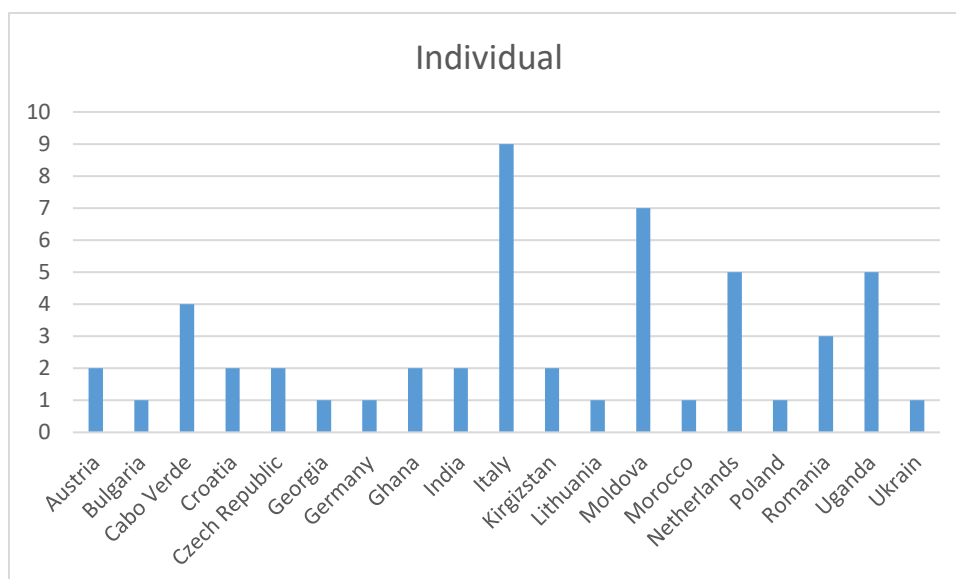


Figure 20. The countries to which the **individual** volunteers went (IBO-Nederland 2018)

As we can see from the figure above, Italy was the most popular destination amongst the volunteers who subscribed individually, with 9 volunteers. 7 individual volunteers went to Moldova. 5 of them participated in the 50+ project, the other 2 went together. All volunteers who went to Moldova this year were over 50 years of age.

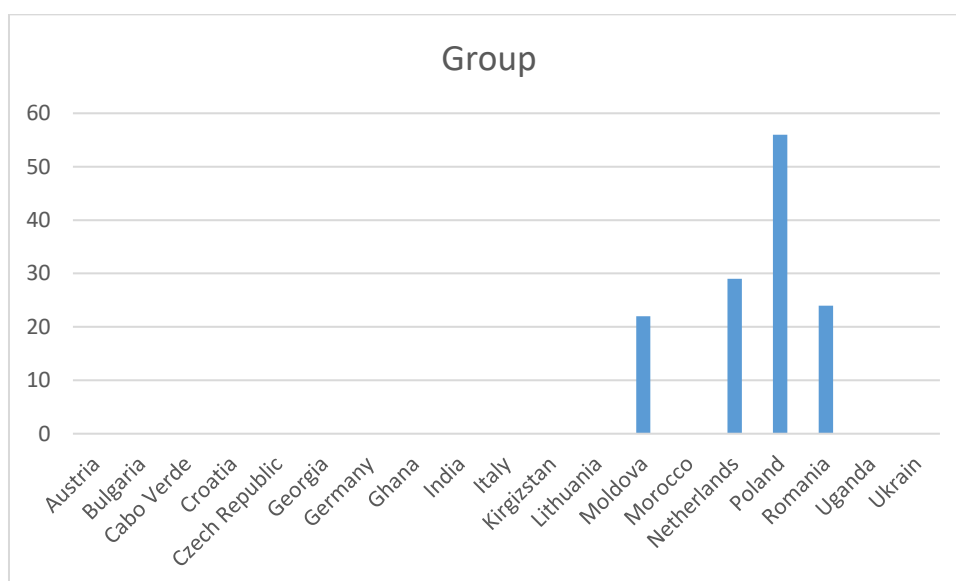


Figure 21. The countries to which the Dutch volunteers went with a group (2018)

Projects organised by which IBO member

Figure 22 below gives an overview of which IBO members organised the projects to which the individual IBO-Nederland volunteers went, figure 23 gives an overview of volunteers per project. All group volunteers went to a project organized by IBO-Nederland in 2018.

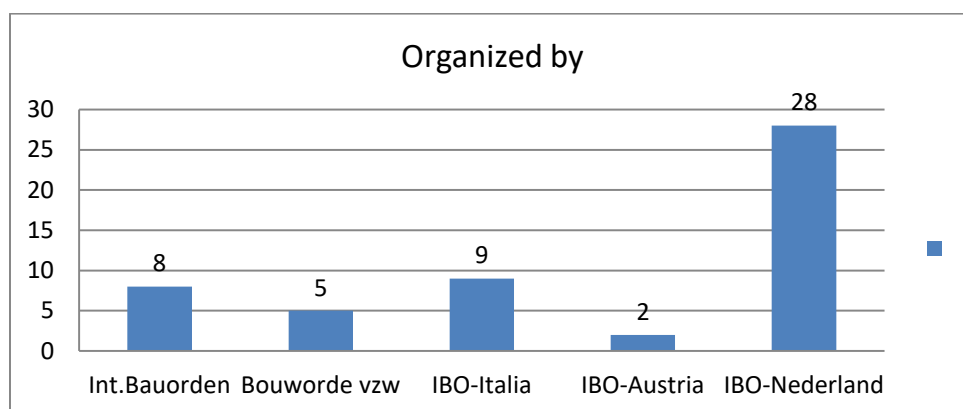


Figure 22. Individual volunteers to projects organized by IBO-branch (IBO-Nederland 2018)

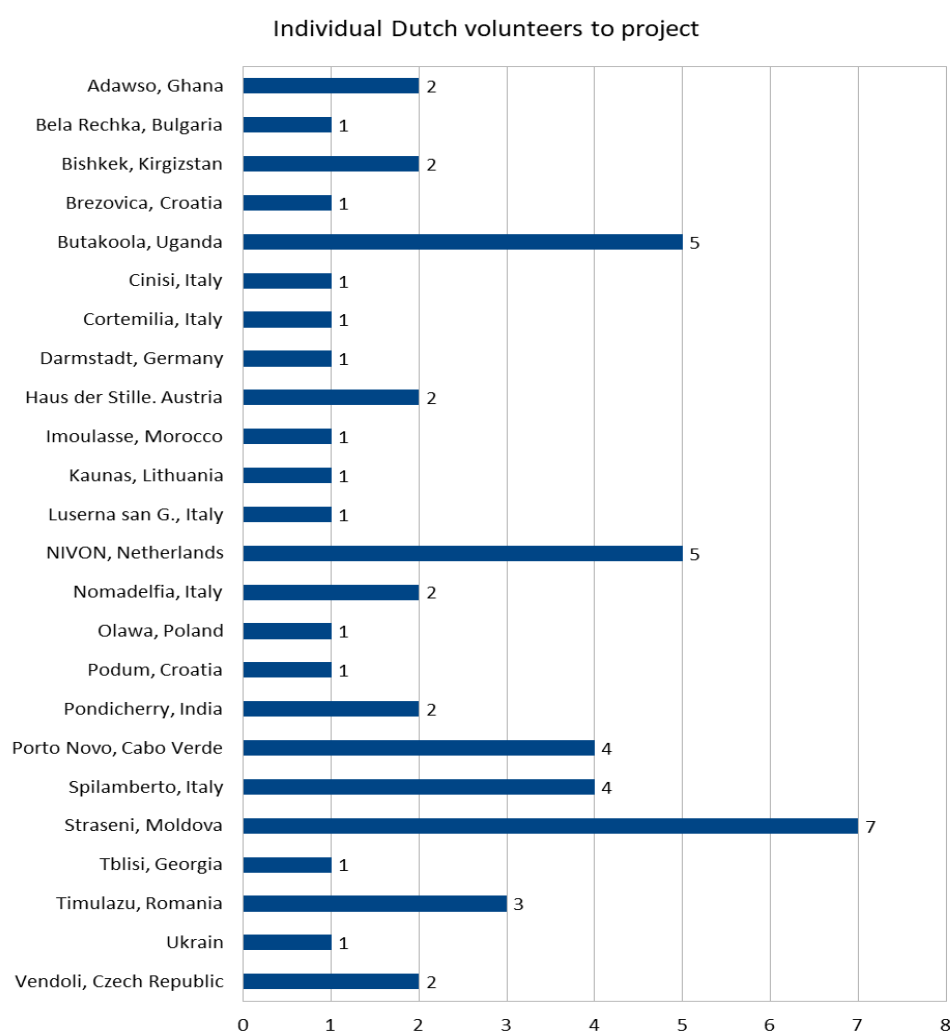


figure 23: volunteers per project (IBO-Nederland 2018)

Questionnaire

In order to evaluate the projects, all volunteers received an evaluation form with questions about the project, accommodation, meals, group, journey and project information. These questions could be answered with marks from 1- 5.

Marks:

- 5= very positive/ totally agree
- 4= positive / agree
- 3= blank / no opinion
- 2= negative / disagree
- 1= very negative/ totally disagree

Average marks (1 – 5)

	2018	2017	2016
Goal	4,29	4,64	4,47
Project is useful	3,92	4,35	3,99
Project is necessary	3,77	4,23	3,88
Contact with target group	3,81	4,17	3,88
Enough work to do	4,12	4,33	3,89
Enough materials	3,65	4,03	3,46
Technical guidance	3,40	3,86	3,57
Safety at work	3,96	4,17	3,80
Work was practicable	4,04	4,35	4,11
Hospitality	4,58	4,68	4,56
Accommodation	4,25	4,38	4,08
Info local situation	3,96	3,98	3,99
Meals	4,15	4,36	4,18
Contact local population	4,00	3,86	3,83
Atmosphere in the group	4,54	4,52	4,51
Number of volunteers	4,50	4,33	4,35
IBO-information	4,02	4,20	3,93
Expectation versus reality	3,73	4,23	3,86
Overall mark (1-10)	7,7	8,4	7,9

Questions:

1. I support the goal of the project.
2. The work of the volunteers is useful.
3. IBO-support on this project is necessary in the future
4. There was enough contact with the target group (children, elderly, handicapped people etc).
+ explanation
5. The work was sufficient, enough for all volunteers to keep them busy.
6. There were sufficient materials and tools to work with.
7. The (technical) guidance was sufficient
8. The work was done safely.
9. The work was practically feasible.
+ explanation
10. We were warmly welcomed.
11. The accommodation was suitable.
12. We were informed well about the local situation (culture, safety, etc).

13. The meals were good.
14. It was possible to be in contact with locals.
+ explanation
15. The atmosphere in the group was good
16. I was satisfied with the number of volunteers in the group
+ explanation
17. The information I received from IBO was clear.
18. The project met my expectations.
19. I had unexpected expenses.
+ explanation
20. Overall grade for my IBO – project (1 – 10, 1 is very negative, 10 is very positive).
21. How did you initially get to know IBO? (
 - Family / friends / colleagues
 - Internet: link or advertorial at the following website
 - Advertorial of article in newspaper or magazine
 - Directly via a search engine (for example Google)
 - Volunteer centre
 - School
 - Infomarket / stand
 - Posters / flyers
22. Why did you choose for IBO?
 - Because of the project
 - Because of the country
 - Low costs
 - The goal of IBO
 - Because friends / family advised me
 - I already volunteered with IBO before
 - Combination / other reason:
23. Would you recommend IBO to you friends?
24. What is your most beautiful memory regarding this project?

Below you will find all received evaluations for 2018 for individual volunteers and groups.

Evaluation of projects organized by IBO-Austria

Country and project

	1. Goal	2. Project is useful	3. Project is necessary	4. Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	19. There were unexpected expenses	20. Overall mark (1-10)
Haus der Stille (AT-40)	4	4	4	3	5	5	2	5	5	4	5	3	5	4	5	2	5	4	2	7
Haus der Stille (AT-40)	5	5	4	5	5	5	4	4	5	5	5	5	5	5	5	5	5	5	2	8

Comments and explanations by volunteers

AT-40 Haus der Stille (2 evaluations)

- There was a workshop with a lot of tools and materials. There was not much technical support from Haus der Stille / the project itself, an experienced Dutch volunteer took care of this. This worked well, the organization often asked him what he thought was good.
- our work made the residents realize that they too could / should work on their living environment
- Due to the late completion of this project, the guidance was messy and only during the first week.
- Good food and good accommodation every day. There was a folder full of rules and customs in the room. A number, such as the times for eating, was useful to know. A number were also abundant. On the other hand, it would be handy for future volunteers to immediately tell them that something is drunk every night around 8 pm, where you bring the laundry etc. The more practical matters.
- you sleep in a kind of monastery, you have your own room with bed and duvet, cover and towels are available. The home community is cooking very well, especially vegetarian.
- there should have been more participants
- From IBO we were with two volunteers. This was of course also because it was a "bonus project", to accommodate a failed project. The consequence of the small group was that I was the only one who did not fluently speak the language (Austrian German). Of course I knew that from myself, but I had expected that there would also be communicated in English, or explain in English if you did not understand. Fortunately, my fellow volunteer was Dutch and very nice and helpful. Of course I am in Austria, but my main goal was not to learn the language. If there are international volunteers in the future, it would be good to occasionally translate something into another language or to have a list of important words beforehand. Because I was the only one who did not speak fluently and there was no possibility to speak English (or any other language), I felt limited in the freedom of my communication.
- It was a fun, educational project with nice people, good facilities and good food. For me, only the language was a limitation. Certainly because the information flyer from the project was in English, I had assumed that people from the project could also speak English. This appeared to not be the case. It also often works with hands and feet and a little basic German, but I had expected a lot more from the "cultural exchange". When I could have spoken English this would be the case. Perhaps in the future it is an idea to give me a list of important words (tools, job activities etc.) in the language. That creates more confidence from the first job day that you know what is meant.
- Best memories: In the weekend as an outing with all the people who helped, in a van to a kanditorei to eat ice cream.
- Best memories: the conversations with the people who are in an asylum application procedure and with the people living in the residential community

Evaluation of projects organized by IBO-Belgium

	1. Goal	2. Project is useful	3. Project is necessary	4. Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	19. There were unexpected expenses	20. Overall mark (1-10)
Cabo Verde, Porto Novo (CV-10)	5	4	4	2	5	5	4	4	5	5	2	1	2	4	3	5	1	3	2	7
Imoulasse, Morocco (MC-20)	5	4	4	5	5	3	5	5	5	5	5	5	5	5	5	5	4	4	2	9

Comments and explanations by volunteers

Cabo Verde CV-10 (1 evaluation)

- The children of the school were on holiday.

Imoulasse MC-20 (1 evaluation)

- You could notice that the village really likes it when a group comes to help. The children do not do much in the holiday otherwise. Building the road was also important. The only thing we regretted was that the women's center was already beautifully painted and dyed white for us so that we could do things. That felt a bit crazy. In the end, painting was a lot of fun. But I do not know if it really was necessary.
- There were very few good brushes for painting the women's center. We indicated this and asked if we could buy new ones, but this was not well understood. This was a shame, because painting was not always easy and we could not work all together. There was enough material for building the road.
- The people were very friendly and caring. In addition, we had a lot of nice contact with the children. Have played games, played football, painted and drew pictures. The workers who built the road and helped us were also very friendly. Every day we held a short break with them at 11 am.
- We were now with 8 girls. This was just right. More than that, dividing the work would have become tricky and less than 8 there is less possibilities for contacts.
- Here and there, there was some confusion during the project and it was different than planned in advance. But we soon noticed that this also belongs a bit to the culture. However, we wondered how the costs for the last days of free time are, how they are spent. This was all unclear.
- It was such a very cool, cool and special experience. I will never forget this!
- Best memory: Getting to know the country and culture. The first 10 days we worked in the village. This was very special. The last couple of days we have traveled around a few cities and I did not want to miss this, but the first 10 days have made the most impression on me because of being fully involved with such a village and culture.

Evaluation of projects organized by IBO-Germany

	1. Goal	2. Project is useful	3. Project is necessary	4. Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	19. There were unexpected expenses	20. Overall mark (1-10)
Bulgaria, Bela Rechka (BG-03)	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	N	10
Croatia, Podum (HR-19)	5	5	5	4	3	5	4	5	5	5	5	4	4	5	5	3	3	4	N	8
Poland, Olawa (PL-25)	5	4	4	3	4	4	4	3	3	5	5	4	4	4	4	4	2	4	J	9
Lithuania, Kaunas (LT-26)	5	5	2	3	5	5	4	4	5	5	5	5	5	5	5	5	3	5	N	9

Comments and explanations by volunteers

Bela Rechka BG-03 (1 evaluation)

- I have felt extremely useful and appreciated. The purpose of the project in Bela Rechka is very valuable for local people as well as volunteers and other people who are attracted by the project.
- The work was easy, and the working hours were perfect. Long enough to be able to go for something, but not too long, so that you always keep energy. Everything had been thought of; mouth caps, gloves and guidance was good. I liked that you also had a say in the work and could come up with suggestions.
- We were well received from the beginning and everything was well explained. The housing was good, the building may no longer be in (daily) use, it was very nice to have our own volunteer house where there was enough space to do our own thing. We became fully involved in daily life and we were especially encouraged to make contact with the local population. My compliments for the food, which was always fantastic and plentiful (and if that was not the case it was immediately solved).
- I became very close to everyone, and four volunteers were fine, you build a bond together and get to know each other very well. You also always work together and no groups arise within a group.
- It was in a word fantastic. The organization, the country, the people (organizers and volunteers), nature, the local people, the food...
- My most beautiful memory is actually the overall picture of the project. What I have experienced very much is that people were so grateful to us, you feel very much appreciated and that is the most beautiful thing there is.

Podum HR-19 (1 evaluation)

- They wanted us to come up with a plan, then we found out that those people had a plan themselves, which caused a lot of delay.
- The unfortunate thing was that because they wanted to hear a certain plan from us, they also had not bought any material through, otherwise we could have done much more.
- That we participated in a language evening, where we all learned Dutch and German. This was a great experience to get in touch with the locals. Also a movie night about the war there has made a big impression on me, I understood much better why all the houses were in ruins and what happened there.

Olawa PL-25 (1 evaluation)

- Our contribution was generally helpful. Because we were only able to carry out part of the work (roofing and insulation work were not possible), the remaining work was reasonably one-sided. This was not a problem for me, but some participants did not see the point in this and regularly evaded the tasks. I gave Roman the tip to be clearer about this in the project description. The building was also not in the nature reserve, which was talked about.
- The people of Etna were very cordial and we really got to know them. It was a pity that during the week only a few Etna members could be present during the work. That's why we worked the first week with a large group on Saturday and we were free on Friday. Creative meals were taken with the meals. Sometimes we got hot food, or cooked the hostess of the place. A few times we also cooked ourselves, which was fine. Because Roman took on a lot of

tasks, we did not have any fixed eating times. More how it came out and usually in consultation.

- The atmosphere in the group was indeed good. Nobody was excluded. What was somewhat annoying was that as mentioned a few participants behaved inappropriately. However, this has not changed the motivation of the others. In fact everyone respected the decision and attitude of the others. Perhaps also because the group was rather small and we were dependent on each other.
- As I said, I would give a more realistic picture of work and location. This prevents disappointments among participants on the spot. I am very happy that I participated in the project. For me the combination of jobs, getting to know new people, taking activities together and getting to know the local people is a nice combination for a meaningful holiday.
- See the previous answer. Some improvement points: That Roman arranges an assistant so that there are two people present during the whole period. Now a lot of things ended up on his plate. Finding a solution how to motivate people who have little meaning to go to work. Six participants for one project is on the rare side. Of course you do not have such a thing in hand. Perhaps in the description mention that the location of the building + the residence is located in the countryside, but that there is a train and bus station in Garbce.
- Best memory: It is possible to get to know the participants in the group, the local organization and villagers within two weeks. Too many beautiful memories to mention!

Kaunas LT-26 (1 evaluation)

- This project has been closed by us. Support by another project would of course be possible. The target group was not or little present during the holiday period.
- Materials were sufficiently available, or were purchased. The practical management did not speak English, but with some good will we came a long way. The work was easy to implement, and safety equipment was available (gloves, dust cover etc)
- The reception was well arranged and a meal (pizza) was provided. We were housed in a "Soviet" apartment and got bus tickets for the trip to work and back (5 km) the bus cards we were allowed to use outside of work. In the morning and in the evening we ate in the apartment for each € 60, - In the afternoon we ate at work, where every day was cooked together with someone from the project. During the bus trips and the outings, as well as during lunch there was ample opportunity to get to know the local population.
- A nice, young international group with 1 older man. The atmosphere was fantastic, everyone had his or her input. In good consultation everything was arranged (who is cooking, who is allowed to take the first shower, who does the shopping etc.) Everyone was left in his or her value. The size of the group was just right. Even during the work, small subgroups could work well. (As an example: 2 people work on the ceiling, 1 man does clean-up work, one lays tiles, two wash the tiles)
- We never had the list of participants. While we received a mail from Lithuania a week before the project (so the list had to be known)
- A 9: Because there is always something to improve!!! But surely a big nine. It was a fun project with, by and by nice people !!

Evaluation of projects organized by IBO-Italy

Italy	1. Goal	2. Project is useful	3. Project is necessary	4. Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	19. There were unexpected expenses	20. Overall mark (1-10)
Cortemilia (IT-71)	4	4	3	4	5	4	4	4	4	5	5	4	4	4	1	1	4	4	N	7
Luserna san G. (IT-73)	4	4	3	3	3	3	4	4	4	3	4	3	5	4	4	3	4	4	N	7
Nomadelfia (IT-48)	5	4	4	5	4	4	5	5	5	5	5	5	5	5	5	5	5	5	N	9
Nomadelfia (IT-48)	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	J	10
Spilamberto (IT-74)	4	4	4	4	4	4	3	4	4	5	4	4	5	4	5	4	5	4	N	7
Spilamberto (IT-74)	4	5	4	4	4	2	3	4	4	4	5	4	5	4	5	5	4	5	N	8
Spilamberto (IT-74)	4	3	3	1	3	3	1	1	4	5	3	2	5	2	5	4	3	1	N	8
Cinisi (IT-70)	5	5	4	3	4	5	5	5	5	5	4	5	5	3	5	5	5	5	N	9

Comments and explanations by volunteers

Cortemilia IT-71 (1 evaluation)

- The work was hard.
- Two Spanish girls left after a week. Then there was another Italian boy who tried to work as little as possible.
- Best memory: Two enthusiastic, very well English speaking, tutors with lots of energy and ideas. Beautiful surroundings and hospitable welcome to an Italian family.

Luserna san Giovanni IT-73 (1 evaluation)

- The group size could have been smaller but it was okay.
- Best memory: Going to the village with the whole group to eat ice cream and to the river in the dark with a small group.

Nomadelfia IT-48 (2 evaluations)

- Best memories: On the evening that the eclipse was to be seen, the inhabitants of Nomadelfia invited us to view the moon with them from a hill by a telescope and with a drink. Later that evening, someone got a guitar and under the starry sky we sang all night.
- Best memories: Experiencing the lifestyle of Nomadelfia.

Spilamberto IT-74 (3 evaluations)

- I am a big advocate of recycling and waste as little as possible, but I have seen that you can go too far with that. It is very good that they keep so many things and try to give a new life, but it is really a huge mess and I think it is so much that they will never lose everything again, people see it mainly as a place to bring their stuff and take back much less. This means that there is still a lot to do for a long time, we have now sorted everything and cleaned up, but this must happen more often.
- it was very nice to see the result after those 2 weeks, you could really see that we had done a lot of work.
- Because it was sometimes difficult to communicate with our contact person, Giuseppina, it was not always clear why we did something and for which Overseas / the pilot was meant, which goal they had. I would have liked to know that so that I could link my contribution to the bigger picture.
- There was plenty to do, but that was also because our working days usually ended at 12 o'clock because of the heat, if we had worked every day late in the afternoon this might not have been the case. The supervision was not really there, on the first day, but the person who escorted us had burns that day because of an accident with a coffee machine and then stayed at home. We worked independently and that went fine.
- the woman who would actually accompany us fell away after a few days. as a result of which there was no really more guidance at the work location. but I have to say that we did not always need it. in the end it was good to do.
- The work was fine to carry out, but not all seemed to be thought out in advance. This is how we wanted to work more than that there seemed to be work for us. Because our middleman

failed on the second day, we worked unaccompanied for the rest of the days and we sometimes missed the steering to do the job well. Moreover, the material and the environment were not always 100% safe because of a lot of old, worn out material.

- We were certainly received hospitably, especially by Giuseppina. Housing was fine, all girls slept upstairs in double rooms with a bathroom for every two rooms, in ours unfortunately worked less and less so we could not really use it, but downstairs were showers and a toilet so it was not such a big problem, the boys slept in a large dormitory in the basement. We cooked ourselves, it took a while to find a good system but in the end it all went well and we had a delicious meal.
- we arrived late but were very well received. at the beginning it was not always clear what we had to do. but even there we ended up for the most part ourselves. We also had a lot of free time, mainly because it was just too hot in the afternoon to go back. Altogether it was really more of a holiday than a working holiday I thought.
- Giuseppina was a fine lady of the house, but the house itself, Casa Overseas, could not cope with the large amount of volunteers (little or no water, toilets that did not pass through, shutters that did not want to go downstairs). In addition, it was difficult to estimate what we were / were not allowed to use (due to the large amount of stuff), which sometimes caused accidents. The food itself was delicious, but often prepared with things that were about date or moldy - we have released that at a certain moment.
- We had a nice group, many different people but hardly any tensions. The group was perhaps a bit too big, especially for Mario and Giuseppina, who had not had such a big group before, we did not experience it as a problem ourselves.
- it was a very nice group. I believe we were about 15 people. everyone could get along very well. it was getting used to at first, of course, but after a few days we really formed a group right away.
- The group was great, very cozy and varied. I think it was a big group for Casa Overseas and the work that was available, so it was sometimes difficult to divide the work well and make plans.
- Information was as always good :) the phone number of Giuseppina was not correct, so we could not reach her, which was annoying when our arrival time was a lot later. Fortunately, she did have our data and the Belgian volunteer called me, so we could still pass it on. We did not have contact details of the other volunteers ourselves, maybe that's handy? If it is not too much of a hassle with privacy legislation and stuff. It did not quite meet my expectations, instead of renovating and upcycling we actually made a thrift store (but that was fun too)
- The work on the project did not match the description, we mainly cleaned up, set up and labeled a storage warehouse. The food was delicious! But even though it did not meet my expectations, the whole good created other experiences.
- the project was above expectations. and I was very happy with the way everything went through IBO. besides flying there were no high expenses.
- Grade: 8. Not ten because there were a lot of mosquitoes that I found just too nice. but an 8 because it was so cozy there.
- I had a nice time with nice people, especially with the group with whom we worked in the thrift shop we had a really nice time and we could just go our own way, so we were in any case very happy with the result. I had a different picture at the organization, I got little from a center for sustainable development, it was mainly a gathering place for used stuff. On the property and in the house it was completely full and it was not really very clean, that was just

change for me, but it was afterwards therefore again extra nice to come home in a tidy house.

- My evaluation may be critical, because of the work and the accommodation, but once we have released that, it has become two super weeks with a friendly group. However, it was more chilling and visiting other places than working hard; I would have liked to work more to reward the hospitality of Giuseppina and Mario, but unfortunately this possibility was not real. If our intermediary, Giorgia, had not failed on the second day, it would probably have been different ...
- Best memories: More than one of course, we organized our own pub crawl along all three pubs in the village, the evening of the shooting stars sitting outside with a campfire, delicious food (highlight was the tortelloni), swimming in the local river and our own thrift store built (I often come into thrift stores, so it was fun to do;))
- Best memories: all evenings there were very pleasant every time. and the day on the beach we had was also very relaxed
- Beste memories: Enter the storage warehouse every day and see what progress we have made. Or the campfire with the shooting stars.

Cinisi IT-70 (1 evaluation)

- Best memory: The atmosphere in the group

Evaluation of projects organized by IBO-Netherlands

Project (individual volunteers)		1. Goal	2. Project is useful	3. Project is necessary	4. Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	19. There were unexpected expenses	20. Overall mark (1-10)
Adawso (GH-91)	Ghana	4	3	3	5	2	3	3	5	5	5	5	5	5	5	5	5	4	3	J	7
Brezovica (HR-35)	Croatia	5	5	5	5	4	3	4	4	5	5	5	5	4	3	4	5	5	5	N	9
Bishkek (KG-36)	Kirgizstan	5	4	3	4	3	5	4	5	4	5	5	5	4	4	3	5	5	3	N	8
Butakoola (UG-51)	Uganda	5	5	5	4	4	5	5	4	4	5	5	5	5	5	4	5	5	5	N	9
Butakoola (UG-51)	Uganda	5	5	5	4	4	5	5	4	4	5	5	5	5	5	4	5	5	4	N	9
Ikiliwindi (KM-88)	Cameroon	1	1	5	3	5	4	4	2	5	5	3	1	4	5	3	3	5	1	JA	3
Straseni (MD-04)	Moldova	5	2	5	4	4	4	4	4	4	5	5	3	5	5	5	5	5	2	N	8
Straseni (MD-04)	Moldova	5	5	4	5	5	4	4	5	5	5	5	4	5	4	4	4	4	5	N	9
Straseni (MD-04)	Moldova	5	3	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	N	10
Straseni (MD-04)	Moldova	5	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	N	9
Straseni (MD-34)	Moldova	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	N	10
Straseni (MD-34)	Moldova	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	N	10
Straseni (MD-97)	Moldova	5	5	5	5	4	4	4	4	4	5	3	5	5	5	5	5	5	5	J	10
Straseni (MD-97)	Moldova	5	5	5	5	5	3	3	5	4	5	3	3	3	3	4	4	3	5	N	10
Straseni (MD-97)	Moldova	5	5	5	5	5	3	2	2	4	5	5	4	4	5	5	5	3	5	J	10

Straseni (MD-97)	Moldova	5	5	5	5	5	2	2	4	2	5	5	5	5	5	5	5	5	5	N	10
Nivon (NL-67)	Netherlands	5	4	4	4	5	1	2	3	3	5	5	4	5	4	4	4	3	3	N	8
Timulazu (RO-30)	Romania	4	4	4	4	5	5	4	4	4	4	4	4	4	3	3	3	4	4	N	8
Timulazu (RO-63)	Romania	4	4	4	5	5	3	2	3	4	4	5	3	5	1	5	5	4	4	N	8
Timulazu (RO-63)	Romania	5	5	5	5	5	4	3	5	5	4	5	5	4	5	5	5	5	5	N	8
Timulazu(RO-63)	Romania	5	5	5	5	5	3	2	3	3	4	5	4	4	5	5	5	5	5	N	8
Timulazu (RO-63)	Romania	5	5	3	5	5	4	4	4	5	5	5	5	5	5	5	5	5	5	N	9
Ukraine (UA-93)	Ukraine	5	3	2	4	4	5	5	5	5	5	5	3	5	5	5	5	3	3	N	9

GROUPS		Country	1. Goal	2. Project is useful	3. Project is necessary	4. Contact with target group	5. Enough work to do	6. Enough materials	7. Technical guidance	8. safety at work	9. Work was practicable	10. Hospitality	11. Accommodation	12. Info local situation	13. Meals	14. Contact local population	15. Atmosphere in the group	16. Number of volunteers	17. IBO-information	18. Expectation versus reality	19. There were unexpected expenses	20. Overall mark (1-10)
Rudolf Steiner	Nemoland	Poland	4	4	4	3	4	3	2	3	3	4	4	4	3	4	5	5	5	4	J	7
KWI	Nemoland	Poland	3	3	2	3	4	2	2	3	3	4	1	3	1	4	4	4	3	1	N	4
KWI	Nemoland	Poland	4	3	3	4	5	4	4	4	4	4	3	3	3	4	5	4	3	3	N	7
KWI	Nemoland	Poland	1	1	1	1	1	1	1	4	1	4	2	2	2	1	5	5	2	1	N	2
KWI	Nemoland	Poland	2	3	3	3	3	3	4	4	4	4	3	4	3	3	4	4	4	3	J	7
KWI	Nemoland	Poland	1	1	1	3	4	2	3	4	4	4	3	2	2	2	5	5	3	1	J	4
KWI	Nemoland	Poland	1	1	1	1	2	2	1	3	2	3	2	2	1	1	5	4	1	1	J	1
KWI	Nemoland	Poland	2	1	2	1	3	2	1	3	3	3	3	2	1	1	3	3	3	1	N	4
KWI	Nemoland	Poland	4	4	3	3	5	4	4	3	4	5	4	3	5	4	5	5	4	4	J	7
KWI	Nemoland	Poland	4	3	3	2	3	2	2	4	4	4	2	3	2	2	4	4	3	2	N	6
KWI	Nemoland	Poland	3	3	2	1	1	1	1	4	3	3	3	3	3	4	5	5	5	1	N	1

KWI-2	Timulazu	Romania	4	3	5	4	3	2	2	1	1	5	5	5	4	4	4	5	3	3	N	8
Scalda (RO-88)	Timulazu	Romania	5	5	3	3	5	5	5	4	4	4	5	5	5	4	5	5	5	5	N	9

Comments and explanations by volunteers

Adawso GH-91 (1 evaluation)

- If there was anything to do then it was good and useful, but we also had days when we actually only assisted and played with the children.
- The host family was super! Still in contact with them, thanks to their presence the 2 months were super!
- Best memories: The new friendships with the host family and the local population, we also have a friendship in Germany

Brezovica HR-35 (1 evaluation)

- First days there was only a part of the group present, so little work. Few materials due to poverty. Counselors poor English -> less supervision, but good.
- Best memories: The best thing was to see the smiles on the faces of the children!

Bishkek KG-36 (1 evaluation)

- In my opinion, SOS has done well. For each other and the children they can offer a lot of nice things at most locations. This is the reason that I gave a 3 at point 3. In my opinion it is not necessary, but certainly useful, because you could tell the children loved it every time we stepped out of the van to do nice things with them.
- The days were fairly short that we had to work, but the children often do not have a larger tension curve. We also had to drive quite a long time through the busy traffic, so all in all that often took a few hours. The language barrier was sometimes difficult. Games were often difficult to explain, but the social workers helped where they could.
- We were in a very good cottage. Only some mattresses on the floor but otherwise you would say that it was a real holiday home with everything in it. On day 1 they provided an extra mattress, so we did not have 2 in a French bed. If we needed a taxi this was arranged directly for us and on request they drove past a supermarket before or after the project. Cooking for ourselves was good.
- Unfortunately, after a week two volunteers decided to book their own apartment. (one thought the hygiene was not good, the other wanted a private room). Because this was not indicated beforehand, this caused some tension in the group. I was over it quickly (although I could not understand it, because in all those years I have never had such a nice and new volunteer shelter). We have made a nice last week with the remaining 4.
- The information you have given was always clear, but it turned out that you have not always received the correct information. We didn't have to deal with 25 but over 100 children. No matter of course, but it was a bit of a switch. Nor was it clear that we would visit 4 different locations. We thought that we had to split up in 2 groups within the location. On the one hand it was nice to see new children, but on the other hand I regretted that you could not really bond with the children, because you only saw them 2 or 3 times. The long drive also ensured that we could not spend many hours with the children, but as described earlier, the children were often done playing after a few hours. In short, different than expected, but certainly not less successful!
- At the project they did everything to help us and we have done a lot of fun activities with the kids. The only downside was that we often only got to hear in the morning where we were going, which sometimes made it difficult to prepare.
- Best memories: The joy in the eyes of the children.

Butakoola UG-51 (2 evaluations)

- Ibo must definitely continue with this project. Whether you had a lot of contact with the target group is also dependent on whether you looked for it. If you do that you will get a lot of contact back.
- Worked on 2 different projects, very meaningful and grateful work. As long as you are also open to contact with the target group, a lot is possible.
- If you show that you want to help and learn, they give you a lot of space and possibilities. Sure there are times when you cannot do anything for a moment, but then you (we have) have to be creative to do other things (teaching the students by making materials that we could use the following day)
- There was enough work and materials to work with (if something was not there, eg a ladder, they used school desks or made a ladder on the spot). As long as you are eager to learn, they want to teach you everything.
- The information we have had in advance about the project has to be adapted.
- The information in the project description does not completely correspond with reality. E.g. the accommodation is different, catering is different.
- The atmosphere was good. Excellent composition. Our traveling companion was on her own, but that's fine too.
- Great atmosphere. The size of the group (3 people) was fine. Our travel companion took a little less initiative and did not get in touch that much.
- This has nothing to do with IBO or BUVAD, but we have had extra expenses due to a robbery.
- Clearly explained and expectations also came to a large extent. The African pace I had to get used to, I expected that we could do more work in a day. Had additional expenses in the form of stolen items but this could not have been prevented by IBO or Buvad.
- Very useful project and they can use the help / money well. Stephen (buvad) really wants to please you. We had to get used to the African pace; -0
- Important and rewarding work. Have fun and get to know nice / lovely people.
- Best memories: There are many but certainly the need for how important water is!! A lot of beautiful memories but the gratitude that we received during the farewell was very special.

Straseni MD-04 (4 evaluations)

- The work that we had to do in the home was not immediately necessary. The walls that we had painted still looked good. The work in the small house was necessary. This gave more satisfaction.
- Project should be indicated more clearly whether this concerns work at the center or in the outlying area (individual dwellings).
- During the first week we painted a lot inside the building and that was not really necessary in our view because that was not so bad. Instead, we would have preferred another cottage in the countryside. This has been taken into account in the evaluation.
- Great team there in Strasenie. They are all motivated and do their work with a lot of passion. Accommodation was good and cook Svedlana and her team were great, delicious food.
- Some volunteers spent extra money to replace the interior of an individual elderly because this was too bad for Western standards. However, this was on a voluntary basis.
- Was not really clear whether the maintenance work to the center was wish or necessity. Useful they were for sure but maybe not really a priority.
- This 9 is only because we wanted to do more in the countryside as we said. Now we have refurbished one house and that could have been 2 for example. Paint work inside you can also do in another season when the weather is not so good. Moreover we are pleased. We had 2

great weeks. And a compliment and to Vlada who assisted us for weeks and showed things in the area.

- To experience how IBO arranges her projects and because I just wanted to do a project once again.
- Best memories: Refurbishing of a cottage. The joy of a wheelchair user now that he could follow the paths through the garden without help because I had eliminated the thresholds. The togetherness and the incredible enthusiasm of Veronica and her team.

Straseni MD-34 (2 evaluations)

- My husband and I were the group and that went great.
- Best memories: That we could mean something for the oldies in Straseni. That we were allowed to work at a lady's place who spent a lot of time in bed. The longer we were there, the more active {to circumstances} she was.

Straseni MD- 97 (4 evaluations)

- Very useful project. All aspects experienced. Support IBO needed.
- Responsible and safe is relative. Luckily no labor inspectorate or other controlling bodies there. You have to do with what is at hand.
- Everyone was full of praise for Veronica and her team. Housing was forest plot.
- One of the participants wrote: ... an incomprehensible country that lies between Europe and Russia and has no substantial support from either side except for a few volunteer projects, which are therefore received with such great gratitude that you almost feel guilty. We felt that we were lucky enough to experience this at first hand and that we have been able to contribute a bit. We also realize how wonderful our own lives are! A journey that we will never forget.
- The final conclusion with regard to the project is that we have been able to provide at least 5 residents of 5 houses with better living conditions. We have given a group of about 50 elderly people a few great days by taking them out. One gentleman went to a restaurant for the second time in his life; the first time was on his wedding day. We have been able to assist with the home visits that have left a deep impression. Nurses do so much with almost no means! We also spent a lot of time in the nursing home and provided the clients with a number of pleasant days. In between, all ceiling lamps have been replaced by LED lamps and a high / low bed has been repaired. Anyway, the list is too long to list completely. But you're amazed at how much work 22 couples can do. On the other hand, the need for help is so great that you also get this feeling that you could (should) have done more.
- There was little clarity of the technical content of the jobs beforehand. Many had to improvise. There was therefore generally no adequate tools available. No link was made between the type of work and the specific skills of handymen.
- Housing was own camper, the pop-up camping in the forest was reasonable, although primitive.
- Particularly valuable, but debilitating and with great impact.
- Very sensible. But it should be better prepared with regard to technical information about the jobs and the tools to be carried. Also more volunteers per group of volunteers who have experience with jobs and which experience.
- Best memories: the delivery of Olga's mother's house; Finishing the houses and the emotions of the residents, laughter and a tear, also of the participants. The gratitude and warmth of the local people.

Nivon NL-67 (1 evaluation)

- Best memories: The contact with the dear refugee children

Timulazu RO-30 (1 evaluation)

- This project was the first time I was the only volunteer from IBO-Nederland. So there was no group. This did not spoil the fun, because on the project itself there were other volunteers.
- The owner was delighted with the example of the men with good intentions who helped on the campsite where the project took place. In the past, some of the young people had had less good experiences with them. It felt great to be this 'example' by just acting normal.

Timulazu RO-63 (4 evaluations)

- The management of the project was in the hands of a person who was very idealistic, but who, in my opinion, did not come up with a necessary business approach for every project. The whole is therefore "blurry" to me. I therefore have doubts whether the project is feasible in the long term.
- Beautiful project, support by IBO when planning work is important.
- The project is well designed and our contribution was meaningful.
- In order to participate in this project for the first time, IBO support was useful. However, if we want to go again ourselves, we can arrange it ourselves
- There was plenty of work. It was a pity that we did not receive a clearly defined assignment beforehand. Now a number of things had to be arranged ad hoc.
- We have worked fairly independently, with the help of the people on the spot. It is important that the work is also finished, otherwise it will remain quickly. Tools are there, but often difficult to find. Fortunately, one of our group had a large camper with almost all kinds of tools.
- There was more than enough work. It was a good thing that we brought many tools and materials ourselves. It was also good that we could work independently. There was little technical guidance and a lot of chaos. Much was broken or poorly laid out, safety can be better. Fortunately, we have been able to finish most of our work.
- The technical support was there but we did not need it because it was not difficult for us, therefore, we cannot indicate whether the support would be sufficient.
- Evi is enthusiastic and warm, but often too busy to have much contact with. The Roma project seems well structured, the job work is somewhat more ad hoc. There are many ideas, planning could be better. But everyone is of good will!
- Hospitality was good, reception unclear at first. We slept in our own camper. Contact with the residents of Timulazu and the local population was very nice.
- we had our home with us (alpenkreutzer) but if necessary there was an apartment or log cabin for rent
- I think that a much larger group will produce an organizational problem for the work to be carried out.
- Cooperation and atmosphere was fine. Because of the small group there was a lot of contact with the residents (coffee, lunch etc.).
- We had an enthusiastic group that did a lot of work.
- because the group was so small the contact with the people of the foundation was facilitated (very good, we felt very closely involved)
- Best memories: The review of a good result in addition to a pleasant collaboration with one of the employees on the project. Contact with the people on the spot, especially of course the Roma youths. The contact with the young women who have a better chance of a good future thanks to the Timulazu project. the motivation with which everyone involved in this project works and the contact with the clients.

Ukraine UA-93

- A link to the GoGlobal site is sufficient. That saves € 75. That money can better go to the organization in the relevant country. I mean; I do not understand why you as an organization get € 75 for it.